



NAVAL POSTGRADUATE SCHOOL

MONTEREY, CALIFORNIA

THESIS

**VIRTUAL CLOUD COMPUTING: EFFECTS AND
APPLICATION OF HASTILY FORMED NETWORKS
(HFN) FOR HUMANITARIAN ASSISTANCE/DISASTER
RELIEF (HA/DR) MISSIONS**

by

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September 2011

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REPORT DOCUMENTATION PAGE			<i>Form Approved OMB No. 0704-0188</i>	
Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instruction, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Washington headquarters Services, Directorate for Information Operations and Reports, 1215 Jefferson Davis Highway, Suite 1204, Arlington, VA 22202-4302, and to the Office of Management and Budget, Paperwork Reduction Project (0704-0188) Washington DC 20503.				
1. AGENCY USE ONLY (Leave blank)		2. REPORT DATE September 2011	3. REPORT TYPE AND DATES COVERED Master's Thesis	
4. TITLE AND SUBTITLE Virtual Cloud Computing: Effects and Application of Hastily Formed Networks (HFN) for Humanitarian Assistance/Disaster Relief (HA/DR) Missions			5. FUNDING NUMBERS	
6. AUTHOR(S) Mark K. Morris				
7. PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES) Naval Postgraduate School Monterey, CA 93943-5000			8. PERFORMING ORGANIZATION REPORT NUMBER	
9. SPONSORING /MONITORING AGENCY NAME(S) AND ADDRESS(ES) N/A			10. SPONSORING/MONITORING AGENCY REPORT NUMBER	
11. SUPPLEMENTARY NOTES The views expressed in this thesis are those of the author and do not reflect the official policy or position of the Department of Defense or the U.S. Government. IRB Protocol number _____N.A._____.				
12a. DISTRIBUTION / AVAILABILITY STATEMENT Approved for public release; distribution is unlimited			12b. DISTRIBUTION CODE A	
13. ABSTRACT (maximum 200 words) <p>Catastrophic events occur throughout the earth and first responders can benefit from improved Command and Control (C2). Currently, military C2 capabilities, though adequate in some settings, can be enhanced using virtual applications. This thesis seeks as its goals to analyze and transform present Hastily Formed Network (HFN) capabilities into a virtual HFN system, controlling for technology. We analyze this through leveraging the Naval Postgraduate School (NPS) HFN and Virtualization and Cloud Computing labs. The independent variables are defined as the current HFN architecture and Virtualization and Cloud Computing lab, and the dependent variables are defined as cost and hardware.</p> <p>Through this research effort, we explore, and perhaps improve, HFN capabilities through available virtualization technologies. The additional technologies applied to the current HFN system may aid in the speed of connectivity to the World Wide Web and other mission-critical resources, thus promoting an enhanced C2 capability, and in turn saving lives during HA/DR missions. This research points the way for future researchers to continue leveraging virtualization technologies and cloud computing in HA/DR settings.</p> <p>The thesis research conducted and distributed is in the area of networking and applied sciences in technology. The methodology and practices during the research utilized cutting-edge technology while testing performance capabilities of virtualized systems. The information gathering and research phase of this thesis directly applies elements of information systems analysis.</p>				
14. SUBJECT TERMS Hastily Formed Network, Virtualization Technology, Network Management, Satellite Terminals			15. NUMBER OF PAGES 100	
			16. PRICE CODE	
17. SECURITY CLASSIFICATION OF REPORT Unclassified	18. SECURITY CLASSIFICATION OF THIS PAGE Unclassified	19. SECURITY CLASSIFICATION OF ABSTRACT Unclassified	20. LIMITATION OF ABSTRACT UU	

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HASTILY FORMED NETWORKS (HFN) FOR HUMANITARIAN
ASSISTANCE/DISASTER RELIEF (HA/DR) MISSIONS**

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Submitted in partial fulfillment of the
requirements for the degree of

MASTER OF SCIENCE IN INFORMATION TECHNOLOGY MANAGEMENT

from the

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ABSTRACT

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Through this research effort, we explore, and perhaps improve, HFN capabilities through available virtualization technologies. The additional technologies applied to the current HFN system may aid in the speed of connectivity to the World Wide Web and other mission-critical resources, thus promoting an enhanced C2 capability, and in turn saving lives during HA/DR missions. This research points the way for future researchers to continue leveraging virtualization technologies and cloud computing in HA/DR settings.

The thesis research conducted and distributed is in the area of networking and applied sciences in technology. The methodology and practices during the research utilized cutting-edge technology while testing performance capabilities of virtualized systems. The information gathering and research phase of this thesis directly applies elements of information systems analysis.

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LIST OF ACRONYMS AND ABBREVIATIONS

ACU	Antenna Control Unit
APAN	All Partners Access Network community.apan.org
AOR	Area of Operations
BGAN	Broadband Global Area Network
BPI	Business Process Integration
BPS	Business Process Standardization
C2	Command and Control
CHD	Complex Humanitarian Disaster
CHE	Complex Humanitarian Emergency
CHSC	Container Handling System Corp
CIV-MIL REL	Civilian–Military Relations
CMOC	Civilian Military Operations Center
COTS	Commercial Off-the-Shelf
DENCAP	Dental Civic Action Program
DISA	Defense Information System Agency
DJC2	Deployable Joint Command and Control
DoD	Department of Defense
DOD INST 3000.05	DoD Procedures for Management of Information
EMP	Electromagnetic Pulse
EOC	Emergency Operations Center
FLAK	Fly Away Kit check page 1—it’s one word there
FRS	Family Radio Service
GAR	General Assessment Report
GUI	Graphical User Interface
HA/DR	Humanitarian Assistance/Disaster Relief
HFN	Hastily Formed Network
ICT	Information and Communications Technology
IGO	Independent Government Organization
IP	Internet Protocol
IHC	International Humanitarian Community

ITACS	Information Technology and Communications Services
IO	International Organizations
JCSE	Joint Communications Support Element
JCSC	Joint Communications Support Command
JTF	Joint Task Force
kbps	Kilo Bits Per Second
LOS	Line of Sight
Mbps	Mega Bits Per Second
MCIP	Multinational Communications Interoperability Programs
MEDCAP	Medical Civic Action Program
MIB	Management Information Base
NAS	Network Attached Storage
NERV	Network Emergency Response Vehicle
NDU	Network Data Unit
NGO	Non-Governmental Organization
NOC	Network Operating Center
NPS	Naval Postgraduate School
UN	United Nations
NRF	National Response Framework
OES/EMA	Operational Emergency Services/Emergency Management Agency
OEM	Office of Emergency Management
OSD	Office of the Secretary of Defense
OSI	Open Systems Interconnection
PCOIP	PC over IP
RRK	Rapid Response Kit
SAR	Satellite Access Request
SATCOM	Satellite Communications
SIM	Subscriber Identity Module
SOTM	Satellite on the Move
SSTR	Security, Stability, Transition, Reconstruction

TELEMED	Telemedicine
UN-OCHA	United Nations-Office for the Coordination of Humanitarian Affairs
U.S.	United States
USAID	United States Agency for International Development
VoIP	Voice over Internet Protocol
VPN	Virtual Private Network
VSAT	Very Small Aperture Satellite Terminal
VTC	Video Teleconference Center
Wi-Fi	Wireless Fidelity as defined by the industry
WiMAX	Wireless Microwave Access
WTC	World Trade Center
WWW	World Wide Web

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ACKNOWLEDGMENTS

I must first thank my Lord and Savior for the time I have in this life to learn and grow. I know that He has given me the strength, will, and knowledge to complete this thesis.

I then want to thank my dear wife, Catherine, for her support and encouragement throughout my time at the Naval Postgraduate School. You are my best friend and I am blessed to have a wonderful wife such as you. I also want to thank my children, Matthew, Ethan, and Maile, for the joy they add to my life.

I want to thank my advisors, Mr. Albert Barreto, Mr. Brian Steckler, and Dr. Doug MacKinnon. Dr. MacKinnon, your insight, experience, and time have helped me immensely in the formatting and structuring of my thesis. Mr. Barreto, your example, patience, and passion for virtualization technologies helped me to pursue this thesis. I have truly enjoyed the last two years working with you in the Virtualization/Cloud Computing Lab. Mr. Steckler, your generosity, enthusiasm, and knowledge for Hastily Formed Networks have epitomized excellence. Thank you for your kindness and allowing me to work with so many different technologies in networking.

I want to thank others who have aided my thesis in one form or another; in particular, Dr. Bordetsky, Dr. Sengupta, CISCO, L3 Communications, and Tachyon Inc.

Lastly, I want to thank the United States Marine Corps for allowing me to pursue a higher education.

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I. INTRODUCTION

A. BACKGROUND

During the last decade the world has experienced a plethora of unexpected disasters, many of which were natural, others man made, occurring in many different forms but each taking many lives and leaving large geographic areas without communications. On September 11, 2001, the World Trade Center (WTC) in New York City was destroyed by terrorists, killing 2,749 people. On December 26, 2004, a magnitude 9.1 earthquake in the Indian Ocean caused a deadly tsunami, killing 283,000 people. On August 29, 2005, the major, category-5 Hurricane Katrina slammed into the gulf coast of the United States, knocking out all computer networks, electricity, and communications over a 90,000-square-mile area (Denning, 2006). Each of these disasters could have benefitted from a rapidly deployable communication technology that was quickly mobilized and immediately employed. However, during each event, the rapidly deployed technology was organized differently and setup time was difficult to predict. Each of these events was driven by the immediate need to create a fast and efficient network that would be able to support the “military, civilian government, nongovernment organizations, U.S. Department of Defense (DoD), and Homeland Security” (Denning, 2006).

The Naval Postgraduate School (NPS) designed and created its own Hastily Formed Network (HFN) capability and lab with the goals to “facilitate cooperation between disparate groups, promote tools for collaboration, learn capacity to improvise, and foster leadership in a network” during HA/DR missions (Denning, 2006). Subsequently, this NPS HFN has deployed to several HA/DR events since being stood up such as: Southeast Asia tsunami (2004), Hurricane Katrina (2005), USNS Comfort & USNS Mercy (2006, 2007), and the Haiti Earthquake (2010) (Steckler & Meyer, 2010).

In addition to the people who deploy to disasters, the technology that comprises the NPS HFN consists of rapidly deployable “flyaway” kits (FLAKs) that are assembled from various communications equipment. These kits consist of rack mounted network

gear, Worldwide Interoperability for Microwave Access (WiMAX) antenna/ODU, Meshed Wireless Fidelity (Wi-Fi) access points, Broadband Global Area Network (BGAN) Satellite Data unit, Laptops, Satellite Phones, Family Radio Service (FRS) radios, generators, solar panels and wind turbines, batteries, inverters, and transformers. All of this equipment is lightweight, portable and self-sustaining (Lancaster, 2005).

NPS also has a virtual cloud computing laboratory located in Root Hall. This laboratory holds three server racks, which are used to support several technology classes, Intel-based servers, several terabytes of storage, and other networking hardware. Currently, the capabilities of this laboratory have been underutilized and are capable of much more. The virtualized infrastructure, when combined with the NPS HFN capability appears to have immense, and as of yet, untapped potential.

This research will focus on joining virtual application technology with the NPS HFN capability, and will analyze the ability of HFNs to host virtual networks and the electronic bandwidth needed to accomplish this task. The effort of this research will examine the hardware and the improvements needed for the virtual HFN to be effective. The research conducted in this thesis will also test software application aided elements in command and control and the measurement of the data transfer speed using the virtual HFN in a rugged environment.

B. SYSTEM EVOLUTION

Evolution is a constant in all systems whether it pertains to ecological, biological, or technological systems. Bacteria, for example, have epitomized evolution since the beginning of life. Bacteria, one of the simplest forms of life, has continually evolved and adapted to its environment throughout time. An example of bacteria's resiliency is its ability to develop traits, specifically cell walls, which provide a rigid exoskeleton to overcome this threat to its existence (Navarre & Schneewind, 1999). The medical profession has introduced various forms of antibiotics to fight bacteria; yet, this simple organism has adapted and overcome every drug or antibiotic that has been directed toward it and has subsequently become more robust in multiple environments. A Hastily Formed Network must also adapt to the environment in which it is placed and overcome

varied obstacles placed in its way. Examples of obstacles an HFN faces include, but are not limited to, command and control, communications, and power.

As noted earlier, an HFN is not necessarily a technological web connecting different nodes and groups together over a geographical area. An HFN, in its purest form, are several groups coming together forming a communicative bond that enhances one another's capabilities. This bond can be formed by many types of communication such as word of mouth, technologically enhanced communications, or hand delivered messages- each designed to allow all parties to work together. The bond can also be formed through interaction with outside agencies not within the geographical region via the Internet, radio, and phone services among many other technological means. The focus of this thesis is on the technological capabilities of an HFN and the enhancement of command and control by adding virtualization technology capabilities to the HFN system.

HFNs are a relatively simple concept when first introduced into a system. Natural disasters occur; equipment is introduced and, after initial set-up, a point-to-point connection is established via Broadband Global Area Network (BGAN)/Very Small Aperture Terminal (VSAT) satellite connections to initially develop a node. Other players are introduced into the system such as Non-Governmental Organizations (NGOs), Inter-Governmental Organizations (IGOs), and other entities where a network needs to be established forming a cluster system. The initial node morphs into a self-forming and self-healing topology to enhance capabilities and ensure connectivity making the system more robust. Over time, the system can become more and more complex depending upon the circumstances and available resources. Yet, the HFN is continually evolving into whatever temporary infrastructure is needed by the end-users and as stability returns to the region affected.

C. VIRTUALIZATION

Virtualization technology is the means for multiple operating systems to be installed and used in specific hardware such as a server, laptop, etc. Virtual technology consolidates the hardware and instantly builds an environment that is built upon quality

assurance yet easily accessible remotely (Ryan & Helmke, 2010). VMWare is currently leading the industry in server and desktop virtualization and is a major contributor to cloud computing design and standardization. Other manufacturers such as Google and Apple have recently introduced their own cloud computing for users of their products. This research is focused more on the products from VMWare because of its applicability to HFNs and rapid deployment. The products from other companies are specific to their users and cannot be used nor manipulated to fit the NPS HFN for information assurance reasons.

When virtualization is introduced into a system the system actually reverts in complexity. The system needs less hardware, leaves a smaller footprint, and the network becomes easier to manage. End users are able to use application specific software through reach-back capabilities and the system is enhanced even further. System virtualization allows organizations to run multiple operating systems and applications on their hardware without needing to buy additional hardware. This optimizes hardware usage and minimizes the network bandwidth requirements, thus increasing capabilities.

Virtualization technology hardware and software have evolved in the last decade. The first clients were called *thick clients*. This hardware was often cumbersome and not ideal for transportation and portability. The next client created was called the *thin client*, which was smaller, lighter, and easily attachable to a computer monitor. The *thin client* has all the capabilities of the *thick client* but is faster and is the primary device used during this thesis research. The newest client device is called the “*zero client*,” which is a very powerful technology capable of increasing the user speed along with its capabilities because of its sole reliance on the server architecture. In essence, the *thin client* uses less power than a *thick client*, and a *zero client* has no processing power at all. With the correct bandwidth the *zero clients* have the capability to be the fastest device although they use less power.

This thesis will focus on the impediments and enablers seen during the tests with the virtualization/cloud computing lab in the virtualization chapter.

D. HASTILY FORMED NETWORKS

HFNs must have the ability to adapt to the surroundings they are placed in. For example, during the Haiti earthquake the informational infrastructure of the Haiti technological information network was virtually nonexistent. Additionally, the only fiber optic cable connected to Haiti was severed during the earthquake (Goldstein, 2010). However, in the Japan earthquake and tsunami of 2011 the network infrastructure was for the most part still in place despite widespread devastation from the natural disaster (Collins, 2011). The pre-existing conditions along with the current conditions in the disaster area greatly affect the needs the HFN will fulfill.

HFNs are typically made up of a few flyaway kits that are taken by teams via air or ground transportation. The central location of the HFN is initially set up followed by nodes that are interconnected to make up the network. The central location provides the initial connection to the Internet Protocol (IP) backbone (via satellite) and is more robust than the nodes that branch out to create a larger footprint. However, the nodes should have most if not all the same capabilities as the central location. The network nodes can be connected via tools used during this research such as WiMAX antennas and receivers and can be monitored by a network management tool. The central location will be the central gateway to the Internet and will establish connectivity via satellite terminals such as Very Small Aperture Terminals (VSATs) or Broadband Global Area Networks (BGANs). Each location should have wireless access points to broadcast to users within their Area of Responsibility (AOR). These terms and others are defined below.

E. DEFINITIONS

Antibiotic	Any of a large group of chemical substances, as penicillin or streptomycin, produced by various microorganisms and fungi, having the capacity in dilute solutions to inhibit the growth of or to destroy bacteria and other microorganisms, used chiefly in the treatment of infectious diseases.
Application	The special use or purpose to which something is used: a technology may have numerous applications never considered by its inventors.

Bandwidth	This is the transmission range of an electronic communications device or system; the speed of data transfer.
BGAN	Broadband Global Area Network terminal, which is a satellite earth terminal owned and operated by the company InMarsat.
Cloud Computing	A model of computer use in which services stored on the Internet are provided to users on a temporary basis.
Cluster System	This is all of the Department of Defense (DoD)/non DoD organizations
Command and Control	The means by which a commander recognizes what needs to be done and sees to it that appropriate actions are taken. (Corps, 1996)
Communication	This is the act or process of communicating by any means of communication.
Database	A comprehensive collection of related data organized for convenient access, generally in a computer.
Data Transfer	Copying or moving data from one place to another, typically via some kind of network.
End User	The ultimate user for whom a machine, as a computer, or product, as a computer program, is designed.
Evolution	Any process of formation or growth.
Exoskeleton	An external covering or integument that is especially hard, much like that of the shells of crustaceans.
First Responder	A certified, often volunteer, emergency, medical, or law enforcement officer who is the first to arrive at an accident or disaster scene.
Footprint	The shape and size of the area something occupies: enlarging the footprint of the building; a computer with a small footprint.
Gateway	Portal to the Internet
HA/DR	Humanitarian Assistance/Disaster Relief mission deploy to a disaster area
Hardware	The mechanical equipment necessary for conducting an activity, usually distinguished from the theory and design that make the activity possible.
Hastily Formed Network	The ability to form multi-organizational networks rapidly is crucial to humanitarian aid, disaster relief, and large urgent projects.

Infrastructure	This encompasses the basic and underlying framework or features of a system or organization.
Local Cloud	Cloud created in a specific geographical area
Manmade Disaster	This is a catastrophic occurrence or event, which is caused by a human being, with intentions to inflict harm upon others.
Natural Disaster	A catastrophic occurrence that is caused by the elements of mother nature.
Networking	This is a supportive system of sharing information and services among individuals and groups having a common interest.
Node	This is an extension from the command center that has the same capabilities and functions.
Operating System	This is the central application that usually is composed of a GUI interface capable of running other applications.
Reach-Back	The ability to connect to a system that is located at a different location.
Regional Cloud	A subset of the Internet Cloud that can be accessed through a VPN connection
SATCOM	Satellite Communications needed for connectivity to the Internet
Server	This is a computer or program that supplies data or resources to other machines on a network.
Software	The programs used to direct the operation of a computer, as well as documentation giving instructions on how to use them.
Speed	The rate at which something moves, is done, or acts.
Standardization	The ability of several systems or process to conform to a standard.
Storage	The act or process of storing information in a computer memory or on a magnetic tape, disk, etc.
System	This is a combination of things or parts forming a complex or unitary whole.
Thick client	A computer having its own hard drive, as opposed to one on a network where most functions are carried out on a central server.

Thin client	A computer on a network where most functions are carried out on a central server.
Virtualization	Temporarily simulated or extended by computer software: a virtual disk in RAM; virtual memory on a hard disk.
VSAT	Very Small Aperture Satellite Terminal comprising of many different earth terminals varying in size, power, and capabilities
VTC	Video Teleconference Center, which is used for conferencing
Wi-Fi	a local area network that uses high frequency radio signals to transmit and receive data over distances of a few hundred feet; uses Ethernet protocol
WiMAX	Wireless Microwave Access
Zero client	A computer on a network where all functions are carried out on a central server.

F. RESEARCH SCOPE

The virtualization/cloud computing technology can be capitalized on by the use of Hastily Formed Networks. The scope of work for this thesis analyzes data from two different scenarios in which to employ virtual clouds during an HA/DR mission. The first scenario encompasses a regional cloud and the second scenario brings a local cloud to the mission location.

1. Regional Cloud—The regional cloud is a large cloud that is hosted on a main server that can hold large databases of information. This regional cloud can be accessed from anywhere in the world via virtualization technology and the Internet. For security purposes, the regional cloud should be accessed via Virtual Private Network (VPN) established by a point-to-point connection; this would guard against possible network attacks on the servers. This virtual cloud would be utilized for reach-back capabilities to enterprise level databases using a satellite gateway to allow access via the Internet to this cloud. The regional cloud would allow access to databases that cannot be accessed locally.

The regional cloud enhances the capabilities of a first response team by allowing them access to specific information that cannot otherwise be reached. An advantage of this cloud is that it can be continually improved before a natural or manmade disaster occurs making it ideal for storing information and allowing for improved reach-back capabilities. This cloud can grow to encompass compatibility with other hand held devices and can be as large as the database of information held on the servers. The operators can use the virtual cloud to tap into their workplace operating system and use it as if they were back in their office or place of work.

2. Local Cloud—The local cloud is for a minimum number of personnel who act as the first responders. They would take a small network in a box that would have the capability of hosting several virtualized operating systems accessible to those on the team. By creating this local cloud, it would decrease the use of bandwidth and clear up the clutter making the most efficient use of a small IP gateway such as a BGAN or a VSAT connection more feasible. The local cloud would have to be created through a deployable lightweight server that would be able to maintain virtual desktop operating systems, which can be accessed via *thick*, *thin*, and *zero client* devices.

G. THESIS STRUCTURE

This thesis is organized in the following chapters:

Chapter I provides for the introduction and overview of this thesis.

Chapter II gives a synopsis of specific case studies and networking lessons learned.

Chapter III describes the advantages and disadvantages and the goals of virtualization.

Chapter IV describes the various types of architectures along with the components used to comprise a Hastily Formed Network.

Chapter V provides the measurements and requirements given for the research specifically pertaining to bandwidth, capacity, throughput, and speed.

Chapter VI combines the concepts in the previous three chapters, analyzes them, and presents recommended practices for DoD C2 Centers by using COTS VMs as C2 Models.

Chapter VII concludes this thesis and give recommends future research areas.

II. CASE STUDIES OF NATURAL DISASTERS

A. SEPTEMBER 11 TERRORIST ATTACKS

1. BACKGROUND

On September 11, 2001, the United States (U.S.) was attacked by the terrorist group Al Qaeda on American soil. In the attack, the World Trade Center was demolished, and the city of New York along with the rest of the world was left in shock. At the same time there was an attack on the Pentagon in Washington, DC, destroying a portion of the building. Both of the attacks killed thousands of American civilians and caused chaos across the country. During and after the attacks the communications failed due to the volume of calls for and by early responders, as well as a huge increase in people calling to see if their loved ones were safe. All flights were grounded immediately, with the entire nation waiting to see what horrific disaster would come next. Later on, a flight was found to have crashed into the ground on its way to Washington, DC, which also had been hijacked by terrorists.

The 9/11 terrorist attack is a classic example of a manmade disaster that left the nation feeling vulnerable and helpless due to the lack of communications. Even during the attack, firefighters did not have the capability to communicate with each other and many lost their lives during the collapse of the Twin Towers. The government came to realize there were many issues within information technology and networking infrastructure. For example, the Office of Emergency Management (OEM), which was located in the World Trade Center, had no ability to coordinate rescue efforts because of the lack of communications. The OEM could not communicate with the Fire and Police Departments, local and regional hospitals, and government officials. Ambulances were dropping off injured civilians at the closest hospitals without knowing the capabilities and available resources. Lastly, all rescue helicopters were grounded except for military aircraft ready to fire on any unauthorized aircraft (Simon & Teperman, 2001).

Had these issues been realized and fixed before this event occurred many lives could have been saved. The military could have flown rescue helicopters under coordination from the OEM. The Fire and Police Departments could have provided a more synchronized coordination of efforts. The hospitals may have been able to save more lives by directing all ambulances to hospitals with the best resources. The communications problem resulted in more problems than all other factors combined (Simon & Teperman, 2001). Not all disasters are manmade and few other disasters can be predicted. The nation must be constantly prepared for alternative forms of communications or readily available networks. This thesis will discuss this further using the disasters examples of Hurricane Katrina and Haiti Earthquake.

B. HURRICANE KATRINA

1. BACKGROUND

In 2005, Hurricane Katrina had devastating effects on the states bordering the Gulf of Mexico, particularly the city of New Orleans. As the hurricane hit land, it pushed a surge of water from the gulf further inland, flooding homes while the fierce winds toppled buildings and trees. Thousands were killed and many more were left stranded without food, shelter, and any communications to the outside world. The federal government was slow to react to the situation due to the inexperience of the government to handle natural disasters on such a large scale. President Bush later acknowledged in his memoir that he was slow to make decisions during the initial stages of the aftermath of Hurricane Katrina. However, he admitted that one of the main reasons he was slow to make decisions was because of the poor communications and that the government “never knew quite what was happening” (Bush, 2010). The government eventually sent the National Guard and allowed several NGOs and IGOs into the city to restore order and provide essential needs to the survivors. The communications networks were down and cell phone coverage was nonexistent across vast populated areas. Survivors had no way of communicating to loved ones that they were alive, nor did they have the ability to call

anyone for help. The local disaster zone governments also had no means of communications to/from the disaster area until several organizations came together to enable communication.

Two NPS teams were sent to the area to establish communications in the area. The first NPS team, headed by faculty member and HFN Center Director Brian Steckler, set up an *ad hoc* network Command and Control (C2) center at a Wal-Mart parking lot and pushed the network services out to three other locations using WiMAX technology as seen in Figure 1. A VSAT Satellite terminal was used as the gateway to the military satellites to establish access to the Internet. The capabilities needed initially were the ability to communicate with other parties via video teleconferencing (VTC) and telephone services (VOIP). Once internet connection was established an 802.11 Wi-Fi cloud was created to allow all users in the area access to the internet. Coordination with the IGOs and NGOs established a frequency usage chart and another company was able to supply a surplus in bandwidth capability.

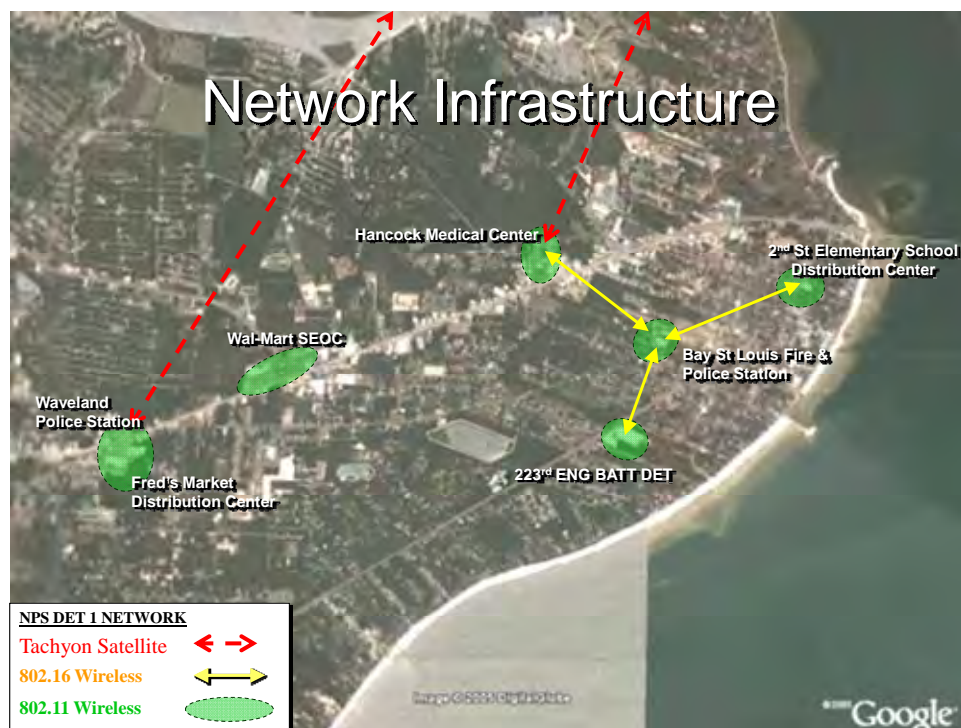


Figure 1. Hurricane Katrina Network Infrastructure

The second NPS team, headed by Dr. Alex Bordetsky, set up another network and used Microsoft Groove as its primary communicative application software. This team based its operations in Pascagoula, Mississippi, aboard the PCU-San Antonio (LPD-17) as shown in Figure 2. The goals and achievements for this team were to support the “Hancock Regional Medical Center; federal, state, and local ‘first responder,’ and displaced civilians” (Steckler & Bordetsky, Joint Task Force Katrina Relief Effort Brief, 2005).



Figure 2. NPS Team Locations

The issues faced by the NPS teams during Hurricane Katrina were mostly with the collaboration of efforts with the government and the NGOs and IGOs. The number of organizations involved in the rescue efforts led to an abundance of satellite earth terminals but lacked communication coordination. This thesis will not discuss the relationships between the NGOs, IGOs, and our government, but will rather focus on how to enhance C2 capabilities with virtualized technologies.

C. HAITI EARTHQUAKE

The Haiti Earthquake came suddenly and wrought havoc throughout the small island, leaving it in disarray. The Haiti government was left in shambles and without any means of communications due to the lack of technology. Many organizations instantly came to the rescue providing relief for the survivors. An NPS crew led again by Brian Steckler and the HFN Center was mobilized quickly and departed to Haiti to help in the communications efforts. Upon arrival, it became clear that there had been little to no communication between the government and the IGOs and NGOs on how to set up communications. Each individual group in Haiti had its own VSAT or BGAN to establish its own communications, but left the other groups out. This did not help the Haiti government in its rescue efforts.

The NPS team took with them four BGAN units with Wi-Fi capabilities and a SWE-DISH earth terminal for Internet connectivity. These devices were suitable terminals for gateway access, but the cloud created would be difficult to manage. Also, the ad hoc network that was set up would have the capability to connect to the Internet by itself. Many other groups had this same capability but there was a lack of command and control within the area of operations (AOR). Virtualization technology is a possible solution to attain command and control and can also bring more capabilities to the area. This thesis will further explore and discuss virtualization technologies in the next chapter.

Because of the many actors that had a role in the relief effort to provide aid to Haiti, social networking was highly employed. This is the first instance that social media had been used in this type of setting to aid in command and control. The strength of social media in supporting an HFN is that information during these settings is found through text messages, images, videos, blogs, etc., that are all forms of knowledge. The empowerment from this knowledge, derived from its centralization, seemed more capable in one setting, which turned out to be a form of social media. Decision makers are able to make more informed decisions based on information gathered from social networks in the disaster area. At the same time, information was sent out to friends and families about the whereabouts of their loved ones to have the assurance of their safety. Social media fit

extremely well with the HFN environment because of its ability to adapt and change to the needs of the responders (Yates & Paquette, 2010).

III. VIRTUALIZATION/CLOUD COMPUTING

A. BACKGROUND

Virtualization Technology is quickly revolutionizing the way we work with computers and networks. Virtualization is defined as “the abstraction of one computing resource from another computing resource” (Lowe, 2009). Virtualization is applicable to all types of hardware and software applications and is used by single users, small businesses, and enterprises. Through the use of virtualization, multiple operating systems can be run on the same hardware. This technology can be pertinent to Hastily Formed Networks (HFNs) because of its ability to deftly conform to the needs of the users.

The users of virtualization technology operate at the first (physical) and second (data link) levels of the Open Systems Interconnection (OSI) model. The rest of the levels of the OSI model carry content data. The system the users are operating, may use layer one and two, but they are interacting with their system just like any other desktop PC. The system will access the upper layers via the Internet or layer 3 of the OSI Model.

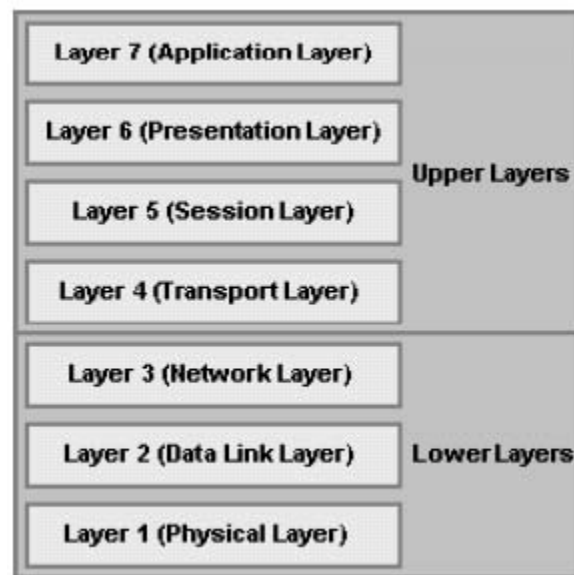


Figure 3. OSI Model from CCNA (From CCNA, 2011)

Hastily Formed Networks need the combination of several technologies and applications to enhance command and control. The first on-site responders to disasters need essential applications and access to the Internet along with databases to properly establish a central command location. The HFNs key attribute is its ability to conform to the surroundings and enhance command and control within a geographical area. Virtualization technology allows for the first responders to bring minimal equipment capable of hosting multiple operating systems and applications pertinent to the needs of the users.

Commercial off-the-shelf (COTS) hardware brought to a disaster zone optimizes the user experience when connecting to virtualized systems. Specifications are often aimed at VMware among many other vendors to ensure compatibility with the hypervisor. The hypervisor is a software program that acts as a supervisor of other systems and allows multiple operating systems to run on a single host computer. COTS devices called clients have reach-back capabilities that allow for greater speeds of connectivity to databases through a point-to-point connection generated through a gateway via the Internet. This is a form of virtualized technology that uses hardware to access a regional cloud to tap into available resources.

Hardware can also be transported to certain locations with limited Internet connectivity to forward deploy pertinent virtualized operating systems and software applications with a first response team. This type of virtual system is not reliant on the World Wide Web (WWW) to function correctly and can establish a connection to the users within a specific area of operations (AOR). Both virtualized systems are specific to their surroundings and must be used correctly to enhance overall command and control.

Virtualized technology is evolving to the point where *thick* hardware clients are becoming obsolete with the advancement of software on platforms such as notebooks, handhelds, and tablets that can be easily deployed with the users and that can easily access the virtual clouds. This hardware can use software application such as VMware Elastic Sky X Integrated (ESXi) to access a virtual system or partition a personal device with multiple operating systems. The virtual technology sits between the physical server and the operating system (Dell, 2011). With the virtualization concept housing the data

in the rear the system can be run on multiple servers allowing for redundancy, high availability, distributed resource sharing, and fault tolerance. Below are a few devices that can aid in the deployment of virtualization technology.

B. VIRTUAL DESKTOP INFRASTRUCTURE (VDI)

VDI is a virtual technology that centralizes operating systems and applications on client machines that run on a hypervisor on a shared server. This architecture is designed to reduce the reliance on the user's computing environment and allows support staff to fully aid clients in a virtual environment. The endpoint devices most commonly used are "blade PCs, software clients, *thin clients*, and *zero clients*" (Panologic, 2010) that capture the data and project it onto a screen.

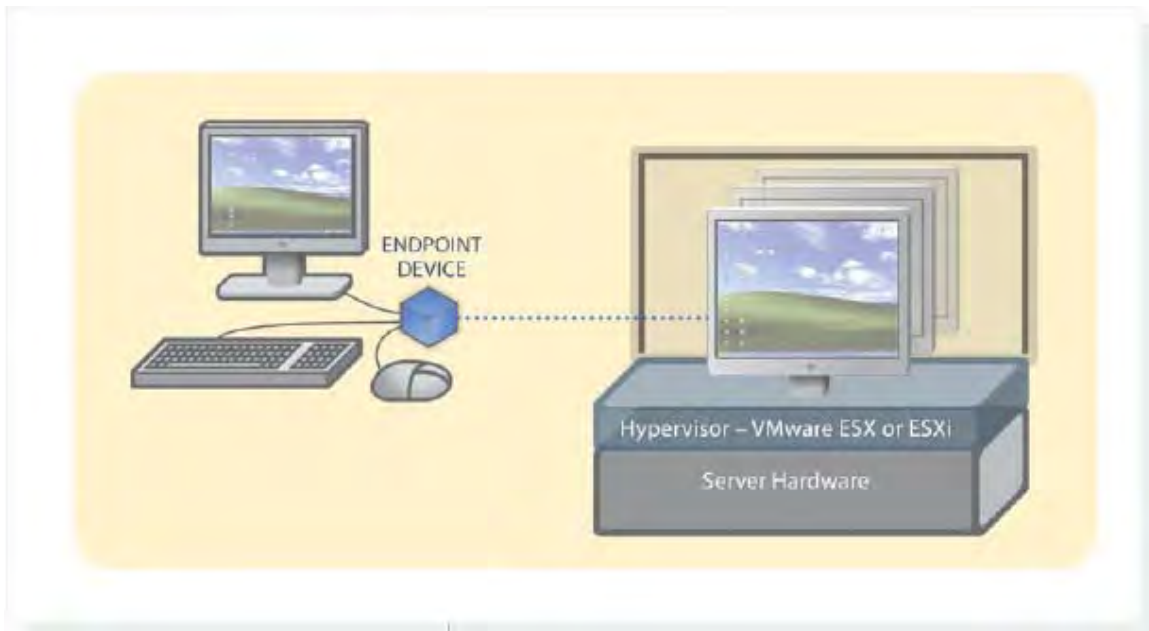


Figure 4. Client-Server Architecture from Panologic (From Panologic, 2010)

Virtualization Technology first began in the 1990s with the *thick client* as its primary hardware communications device. This device, when attached to a computer, becomes a client in a client-server architecture. A *thick client* is a standalone device that does not need to be connected to the network to function. It has the ability to process information by itself when it is not connected to the network (Hewlett, 2008). The *thick*

client is ideal for a Hastily Formed Network should the Internet connection be lost. Also, the *thick client* alleviates traffic to the server's infrastructure because of its own processing capability (Hewlett, 2008).

VMware decided to shift more of the processing burden onto the server, which led to the creation of the *thin client*. The *thin client* is based on a client-server approach VDI that allows the user to maintain functional and storage capabilities. The *thin client* is a lightweight, portable device that can attach to any client device or monitor to work. The *thin client* relies heavily on a server to function and is essentially a device that projects the data received from the server onto a screen. It is ideal for speed and allows the users to function as if they were using their computer from the home or office. In an HFN setting, the *thin clients* would need to have access to necessary bandwidth to function correctly. However, a *thin client* does have an embedded operation system such as Linux or Microsoft XP[®] and limited processor, memory, and storage capabilities. This allows it to run some applications locally should connectivity to the Internet become disrupted. *Thin clients* also offer a security advantage by having write-protected disk drives. Should a system become compromised, simply turning it off will remove whatever malware was present, and the operating system (O/S) can be patched to prevent the breach occurring in the future.

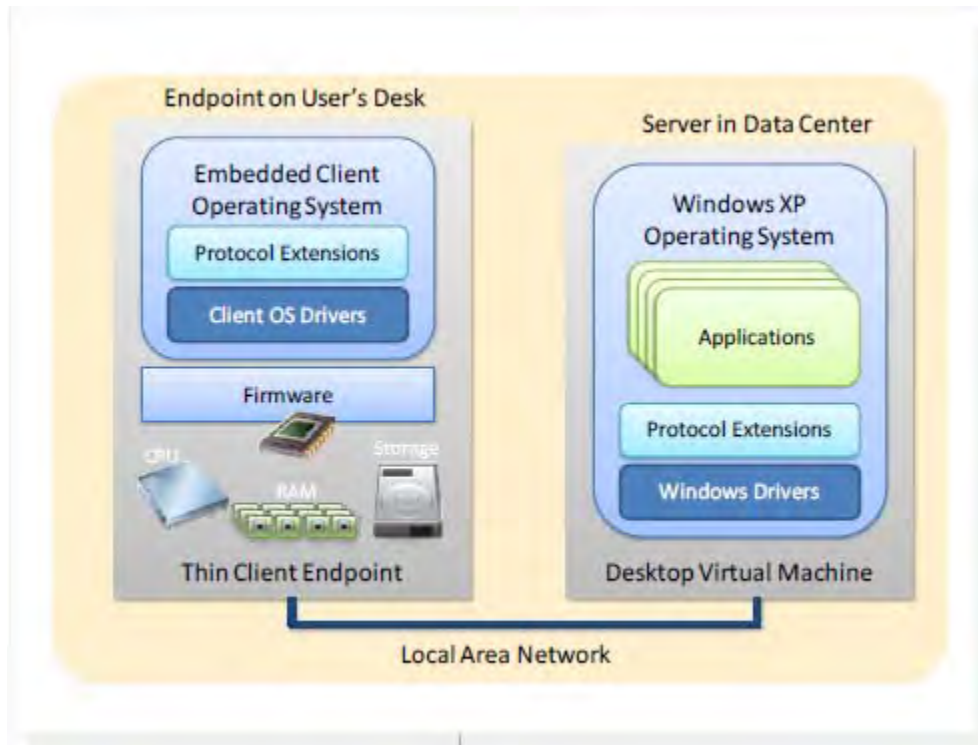


Figure 5. *Thin client* Architecture from Panologic (From Panologic, 2010)

Recently, the *zero client* has been produced to increase the speed of communication between the client and the server. The *zero client* was developed by Wyse in 2010 “which is like a *thin client*, but with less to manage and maintain on the client device itself” (Madden, 2010). The *zero client* is designed so that the clients device has no processing or management, thus increasing system speed. Further performance gains are achieved by optimizing the communications protocol, and VMware now utilizes a software known as PC-over-IP (PCoIP®), which was developed by Teradici (Leibovici, 2010). This optimizes communications between the client and server, particularly video performance, which is critical for improved end-user experience.

The *zero client* requires a monitor or some device to display the image and is centralized in functionality. It does not work with other operating systems nor storage devices on the users end to free up system speed, reduce complexity, and enhance security. The speed is directly related to bandwidth and the speed of the server housing

the virtual operating system. The system becomes immediately hardened by *zero clients* because of the lack of client side operating systems and the inability of users to use storage devices. Storage devices such as flash drives or external hard drives have been persistent problems in the past for many businesses in the civilian sector and the government as a whole. These devices have the ability to load sensitive data onto a small, easily transportable, albeit unauthorized device that, can easily leak out classified information.

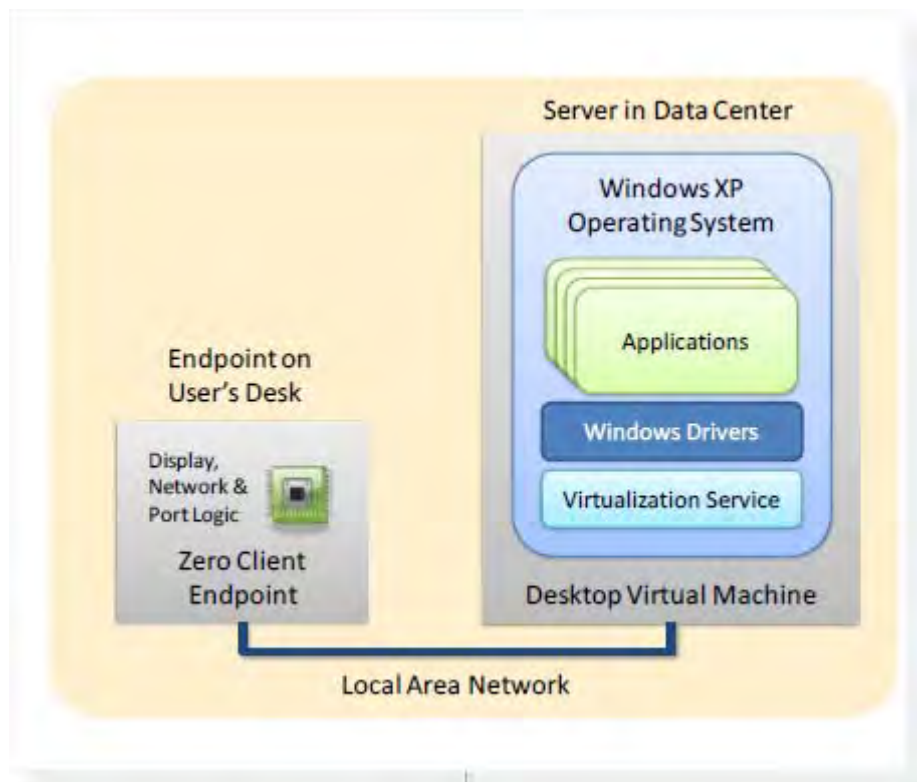


Figure 6. *Zero client* Architecture from Panologic (From Panologic, 2010)

The *thick client* data flow process and speed deterrence tends to appear like that depicted in Figure 7. The user will use a computer or other PC device to access a virtualized operating system from a server. The server will send the data back to the computer for usage. The speed of the data flow is dependent upon the computer's processor, bandwidth used to access the server, and the server's processor. If any of these speed dependencies are functioning slowly for any reason the data flow will be

slowed. However, the *thick client* can house the virtual machine on the computer rather than the server and be able to work without the proper connection to the server. The *thick client* is ideal for situations where the user needs to be able to work with limited access to the server.

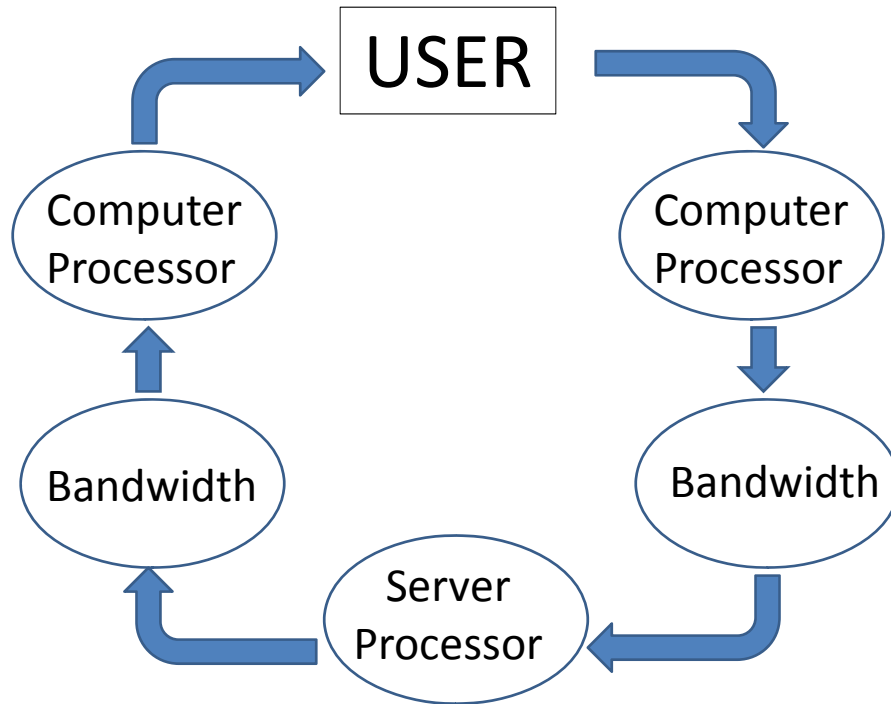


Figure 7. Thick client Speed

The *thin client* has limited power with the user device and must rely more upon the bandwidth and the server processor. Once the link to the server is established, the computer processor is obsolete. The *thin* and *zero clients* rely heavily upon the bandwidth connection to the server and project the operating system from the server to the user's device monitor. The *thin client* and the administrator both have the ability to interact locally with the server operating system and applications. The *thin client* does not have the ability to toggle between platforms locally on the user's device, which makes it dependent on the server's processor and bandwidth connection.

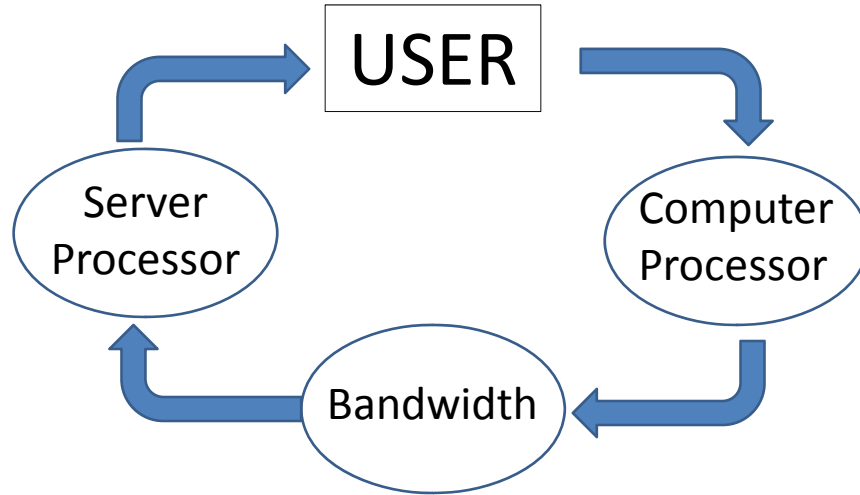


Figure 8. *Thin client* Speed Factors

The *zero client* has no computer processor power at the user end and must rely solely upon the bandwidth and the server's processor for the data flow optimum speed. The *zero client* is simply a projection device of the operating system stored on the server. The *zero client* data flow is depicted in Figure 9, which shows the lack of dependence on local processors. However, the *zero client* must have a good bandwidth connection to function properly.

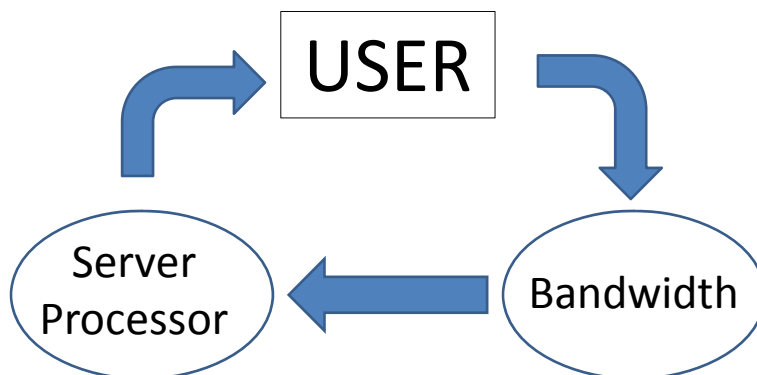


Figure 9. *Zero client* Speed Factors

C. CLOUD COMPUTING

Virtualization technology is at the heart of cloud computing. Cloud computing is defined as “the ability to utilize scalable, distributed computing environments within the confines of the Internet” (Kaufman, 2009). Cloud computing has evolved since the 1960s, when JCR Licklider introduced the concept at the Advanced Research Projects Agency and coined the term as “intergalactic computer network” (Kaufman, 2009). Since then, cloud computing has gradually evolved with an exponential growth in the 1990s when virtual private networks (VPN) were introduced into the cloud concept.

The cloud has not precisely been defined because of its evolving paradigm; however, the United States National Institute of Standards and Technologies gives it further definition stating, “Cloud computing is a model for enabling convenient, on-demand network access to a shared pool of configurable computing resources that can be rapidly provisioned and released with minimal management effort or service provider interaction” (NIST, 2011). The cloud is a way to leverage resources for users in a simple and manageable way as shown in Figure 10.



Figure 10. The Internet Cloud (From Alkima, 2011)

The “cloud” has often been used as a metaphor for the Internet. If the Internet can be a cloud then nodes that are connected to the Internet cloud can be considered clouds

within the Internet cloud. This research identifies two different clouds, the regional cloud that would be considered a subset of the Internet cloud because the only access to it is through a point-to-point portal via the Internet, and a local cloud, created specifically for a locality, which would have limited access to the Internet cloud. Regardless of the cloud, all clouds are inherently based on a virtual infrastructure. After building the cloud base, the architecture can be applied and ultimately a dynamic cloud that is self-serving, application sharing, and has the ability to self serve is created as shown in Figure 11 of Amazon's Cloud Computing Adaptation Model.

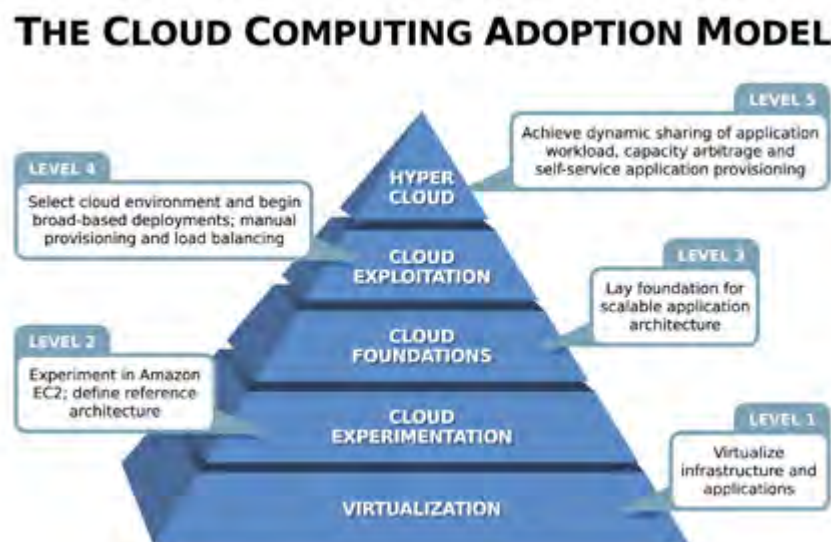


Figure 11. Cloud Computing Pyramid Architecture from Amazon (From Edge, 2011)

Both the regional and local clouds created consist of a server platform that is able to service multiple operating systems depending on their capacity. Naturally the regional cloud would be more robust and have more capabilities than the local cloud. The regional cloud would need substantial bandwidth through the Internet to function appropriately. On the other hand, the local cloud is self-supportive and would need limited or no access to the Internet cloud because of the ability to support local databases. Figure 12 depicts the basic hardware needed to create a cloud and what the infrastructure might look like.

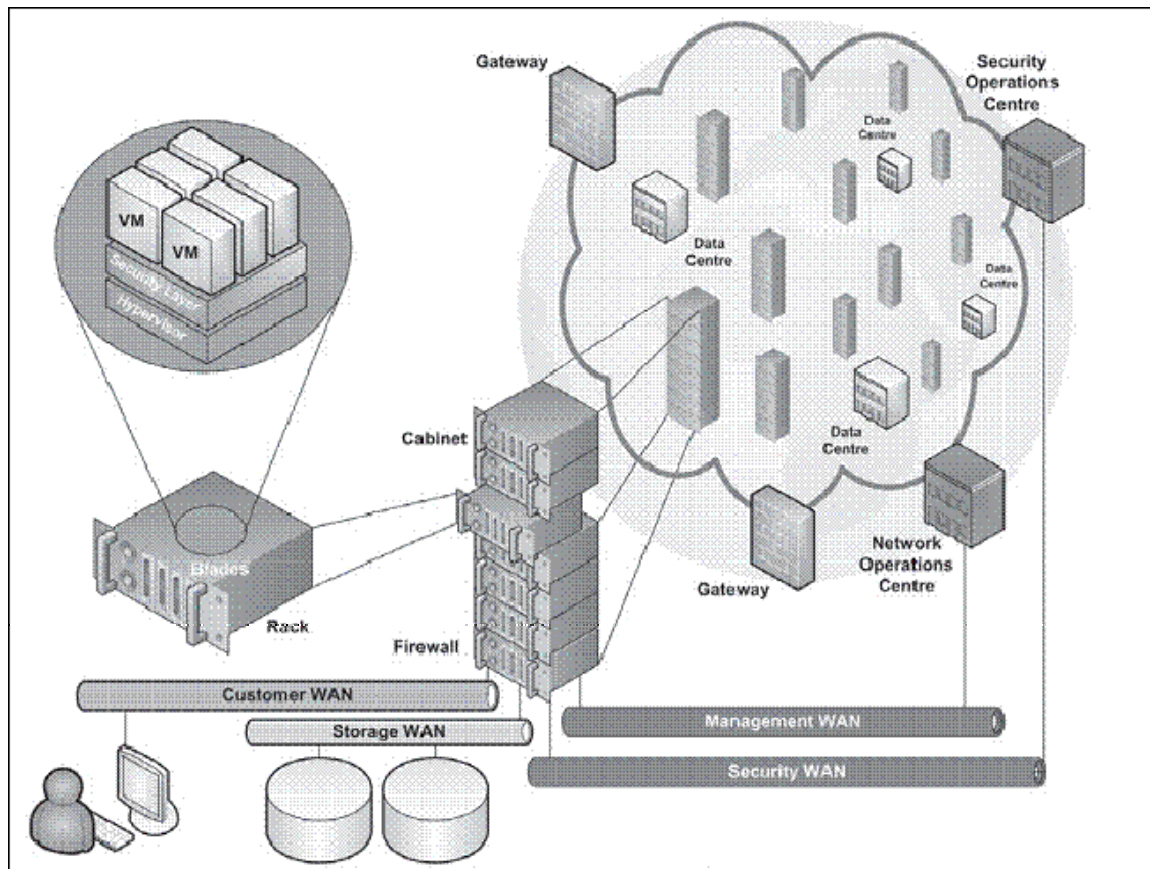


Figure 12. Cloud Computing Basic Architecture (From Rajasekar, 2011)

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IV. HASTILY FORMED NETWORKS

A. BACKGROUND

Hastily Formed Networks (HFNs) are used to create nodes in areas where there is currently no network connectivity. HFNs act as an extension of the enterprise network to facilitate aid to Humanitarian Assistance/Disaster Relief (HA/DR) missions. These missions must be flexible in nature because they are unpredictable and the HFN team must be ready to depart to the area with little notice. The HFN node must have “reach-back” capabilities, which is the ability to obtain products, services, and applications that are not forward deployed. The Department of Defense (DoD), in particular, has a vested interest in the “reach-back” capabilities of the HFN for data from the enterprise databases to be readily available to the first responders. This thesis will discuss briefly later in this chapter the flexible nature of the Hastily Formed Network in relation to the Enterprise, the best architectural fit for a HFN along with the impact of virtualization on the system, and the data flow between the HFN and the Enterprise network.

The architecture of a typical HFN with data capabilities usually consists of an internal network and a portal to the Internet. Usually for the internal network there is a switch that will direct the flow of data in the internal network. Often, there will be a wireless port that is set up for users to access the network wirelessly. WiMAX terminals may be used to connect to other nodes of the branched network. The setup will have at least one portal that links to the satellite. The portal is also called the gateway and will transmit data from the external network to the internal network.

Virtualization technology can aid in the reach-back capabilities of the HFN and the components could easily be added to the Rapid Response Kit (RRK) of a first responder. The RRK is the gear initially taken with a first responder to a disaster area. Ideally, the RRK would have the capabilities associated with an internal virtual hastily formed network supported by a regional cloud for reach-back capabilities. The bandwidth needed to properly maintain a point-to-point conduit for reach-back to a database would be difficult. However, with virtualization technology, the bandwidth

needed for reach-back capabilities should be less. The reason for less bandwidth being needed with virtualization technology is that only selected individuals that need information from the enterprise would be allowed the reach-back capability. The HFN can also use a portal to VPN into the Marine Corps enterprise network. Virtualization technology can also be taken advantage of by taking the virtual system to the HA/DR area to set up a local cloud that can be accessed within a defined area by several individuals. Consequently, the network manager would be better capable of controlling the flow of traffic through the gateway.

The virtual HFN is smart and dynamic in nature and has the ability to provide services to many more users because of lower bandwidth utilization along with a smaller footprint. To apply the virtual concept to the HFN, a server along with a storage device with redundant capability will be needed to back up all the data for the system. This is the most ideal virtual system for the initial stages of an HA/DR mission that has little to no infrastructure already set up. For example, when a team flies into a natural disaster or humanitarian relief area, they will set up the virtual system in a systematic method.

The initial setup of the virtual system will begin with the gateway terminal, which will establish a link with the satellite. Once the link has been established, the gateway terminal will then request access to the Internet by using IP address configuration with the host satellite. This setup can also be accomplished in parallel, not in series. This reduces total set-up time and gets the system working sooner. Once the flow of data begins to enter the system, then the internal virtual network can be established. The data will go from the gateway to a switch and then to a server that will be the host for the virtual application for all end users. The server will then send the applications to the switch, which will determine where the data goes next. The data will either go to the wireless 802.11 port or to a hub or switch that the user's computers can be connected to via 802.3. The users will send a request to the server to use the virtual applications on their computers via a software broker. In VMware, this is known as a *connection broker*.

The virtual setup can create an ordered environment for a HA/DR mission initially. The setup can also enhance capabilities of end users, leave a smaller footprint, and require less equipment. All the data that is used for this setup will be stored in a

memory bank such as a Network Attached Storage (NAS) device or something similar and light weight. Solid state hard drives could be used, as they require less power and have no moving parts, which improves their survivability in a mobile environment and has the added benefit of much higher performance than traditional spindle drives.

Applying this methodology to a hypothetical real world situation helps to understand the complexity of a virtual HFN. By placing it in an environment that is representative of a disaster area aids in understanding the impact of virtualization technology in this scenario. For example, if a category 5 hurricane reaches the city of Miami then the resultant floods would have destroyed all communications lines and any infrastructure in the area. In this example, a team would be dispatched with the HFN equipment and makes the base camp at the airport. The team establishes a link to the satellite within 30 minutes with a Very Small Aperture Terminal (VSAT) such as a Tachyon or Cheetah earth terminal. The IP addresses are input into the terminal and the team establishes connectivity with the World Wide Web (WWW). The internal network set-up begins by connecting the server, switch, 802.11 wireless port, and as many 802.3 connections as needed for the end nodes that have been brought down with the team.

Once the equipment has been set up, the users will then begin to access applications from the virtualized server operating systems application servers. These applications will be preloaded onto the virtualized desktop operating system of each virtual desktop so as to fit the needs of the mission. Applications such as Skype, Google +, and other programs will use less bandwidth because of the virtual architecture and will be less likely to cause a bottleneck in the system. This scenario depicts what could occur if a virtual HFN were used during HA/DR missions.

B. HFN BUSINESS ARCHITECTURE

The business architecture needs to be defined for the need of an HFN along with the integration and standardization of this network. Currently, the HFN has issues with disseminating information to remote areas. Many mobile to base-station to mobile or mobile to mobile routing technologies are used with little utilization of mesh routing. The only gateway to the Internet is through satellites in most scenarios, however, in some

cases, occurring with more developed countries such as the Japan earthquake and tsunami, the present gateway infrastructure was intact and usable.

The business processes and functions are needed to understand the HFN system architecture and can be defined through *agility* and *environmental turbulence*. Agility and flexibility, in a business technology setting, are often used interchangeably and can define the timeframe of a business process along with the ability of the system to adapt to its surrounding. The *range agility* is the ability of the business process to mature depending on the functions of the system along with the overall cost. The *time agility* is the speed it takes for the system to develop and is directly related to the *environmental turbulence*. The *range agility* of the HFN is low because processes and functions are the same for each mission. The environmental turbulence for the enterprise is high due to the ever autonomous nature of the business environment. Lastly, *time agility* for the HFN as an enterprise is high due to the time required to adapt to new missions. According to the agility matrix (see Table 1), the HFN falls into cell 2. This matrix informs the reader that the current architecture for HFN is a good fit overall (Sengupta, 2011).

			Range Agility	
			High	Low
Time agility	High	Environmental turbulence	Cell 1 Consider retaining time-agility. Prioritize over range-agility. Caution about over-speeding to improve time-agility	Cell 2 Good fit overall. Be careful on overspending to improve time-agility
			Cell 3 Consider retaining range-agility. Prioritize over time-agility. Incremental improvements in, e.g., variety, can add value if they are easy to make	Cell 4 Poor fit overall. Investments in agility may not be paying off. Consider different approach
	Low	Environmental turbulence	Cell 5 Poor fit overall. Possibility that investment in range-agility is not yielding returns. Re-consider investment & capability	Cell 6 Consider improving both types of agility up to a baseline. Any improvements after that may not yield results
			Cell 7 Good fit overall. Check if time-agility is at baseline. Incremental improvements in, e.g., variety, can add value if they are easy to make	Cell 8 IT agility is not useful. Try other approaches

Table 1. Agility Logic Matrix Considering Range, Time and Environmental Turbulence (From Sengupta, 2011)

In Table 2, the HFN architecture has high Business Process Integration (BPI) and low Business Process Standardization (BPS). The HFN is able to adapt to new environments and is able to reach all the users such as DoD agents, NGOs, IGOs and adapt to their needs by providing specialized services. Due to the specialized services the HFN has high integration with other entities to accomplish its mission. If the HFN was standardized it would not have the flexibility to adapt to new and challenging situations and environments such as dealing with the network policies of other countries.

Business Process Integration	High	Coordination <ul style="list-style-type: none"> •Unique business units with a need to know each other's transactions •Key IT capability: access to shared data, through standard technology interface 	Unification <ul style="list-style-type: none"> • Single business with global process standards and global data access • Key IT capability: enterprise systems reinforcing standard processes and providing global data access
	Low	Diversification <ul style="list-style-type: none"> •Independent business units with different customers and expertise •Key IT capability: provide economies of scale without limiting independence 	Replication <ul style="list-style-type: none"> •Independent but similar business Units •Key IT capability: provide standard infrastructure and application components for global efficiencies
		Low	High
Business Process Standardization			

Table 2. Four Logics for Enterprise Architecture (From Ross, Weill, & Robertson, 2006)

In review, the architecture for the HFN relies heavily on the entire enterprise system. Once the HFN is established in an HA/DR mission it must have reach-back capabilities to tap into services and databases that are run at the enterprise level. However, due to the flexibility of the HFN, it is able to adapt and overcome difficult situations and environments as seen by the virtualization concept.

C. MANPACK

1. Flyaway Kit

The flyaway kit (FLAK) is a rapidly deployable communications package, or backpack, capable of establishing communications quickly in any environment. This case can be altered to fit the needs of the team or the environment. However, the essential equipment covers the areas of satellite connection, network meshing, energy requirements, and handheld communications. These four areas are essential in establishing a first response communications network capable of supporting a small team.

The satellite earth terminals are the primary means of creating a gateway to the Internet. The satellite terminals can be categorized in two different categories, BGAN and VSAT, both of which will be discussed later in this chapter. The parabolic aperture of a satellite earth terminal will range in various sizes to maximize gain and efficiency while minimizing packet loss. The most important aspect of the terminal for first responders is the size and weight to bring it into theater. The data link established will vary depending upon the earth terminal but means of transportation is the most critical.

Network meshing can allow the first responders to expand their network to other areas. This can be done using Redline or similar WiMAX devices that create a wireless bridge several miles from a Master device to a Slave device. In May 2011, while at NASA Ames Research Center, the NPS HFN team with CISCO to create a *meshed* Network, which is a combination and integration of several wireless technologies. This was done using the Network Emergency Response Vehicle (NERV) from CISCO and the WiMAX devices from NPS. The NERV was used to establish satellite communications through their gateway earth terminal. The WiMAX devices were then linked to the NERV and transmitted a Wi-Fi signal to other locations. The WiMAX device relies heavily on line of sight and objects such as buildings and trees can hinder the signal. The team was able to transmit the signal to a gas station approximately a half mile away and relayed the signal to a trailer set up in a parking lot across an airfield about three miles away. With little data loss the trailer used the signal to create a Wi-Fi cloud around the trailer for any users to access.



Figure 13. CISCO Network Emergency Response Vehicle (NERV)
(From MCNC, 2009)

During this exercise, the team was able to use CISCO VOIP phones through the 802.11 signal to establish video conferencing. CISCO also used VOIP phones that directly connected to the Internet through the Wi-Fi signal and operated exactly like a normal cell phone. A smaller vehicle, called the Lexus Emergency Response Vehicle (LERV), was created by mounting a mobile BGAN earth terminal on top of a Lexus sedan. The LERV was used for on-the-go video teleconferencing (VTC) along with relaying video footage of the surroundings around the vehicle. This type of capability could be ideal for command and control during disasters to help everyone get better situational awareness of the desolation that might have occurred.

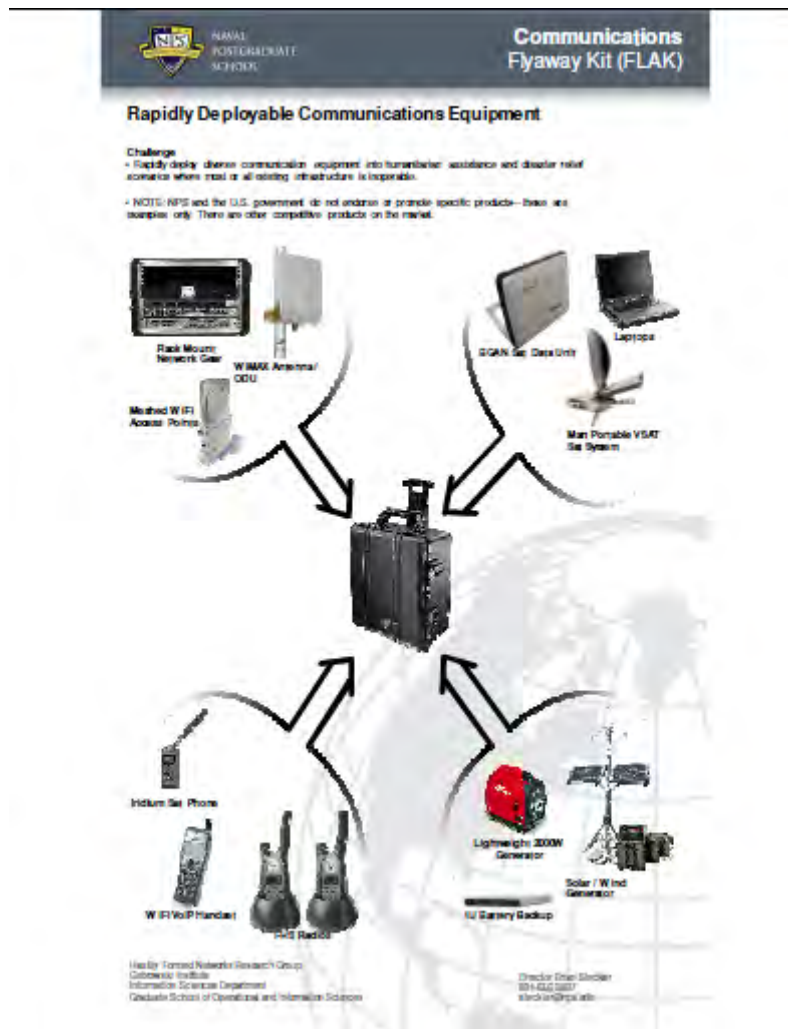


Figure 14. Fly Away Kit (From Steckler & Meyer, 2010)

2. Virtual Flyaway Kit (FLAK)

The virtual flyaway kit consists of two cases—a small server rack case and a case that would hold clients, cables, and monitors. This small package would be able to support all the clients brought to the disaster along with any other users that would like to use their personal computing device. For users to connect to the virtual cloud, a VMSphere download would be required (freeware downloadable from the Internet). A simple rack that could support virtual technology would consist of a server, modem, and

a laptop as depicted by Figure 15. This particular virtual flyaway kit, currently being built at NPS in the Virtual/Cloud Computing Lab, is easily transportable by two people.



Figure 15. Virtual Flyaway Kit

D. NETWORK

1. Network Operating Center (NOC)

The Network Operating Center (NOC) is the central location for all communications established. During the Katrina and Haiti disasters the NOC was slow to be established due to the many first responders attempting to communicate, along with the slow response from the government officials. The NOC is typically managed by a network managing system, which is software that can monitor the system and alert the users of any issues. Typical network managing systems include software such as

DopplerVUE, which is created by Kratos Network and SolarWinds. Through these programs, the users can establish Management Information Bases (MIBs) and monitor performance metrics such as bandwidth, capacity, speed, and throughput. Figure 16 is a screen shot, taken at the NPS Virtualization/Cloud Computing Lab, of the ability of DopplerVUE to isolate a single node on the network and monitor it. This monitoring allows for the network to minimize bandwidth usage and ensure network access and enhanced capabilities to various users.

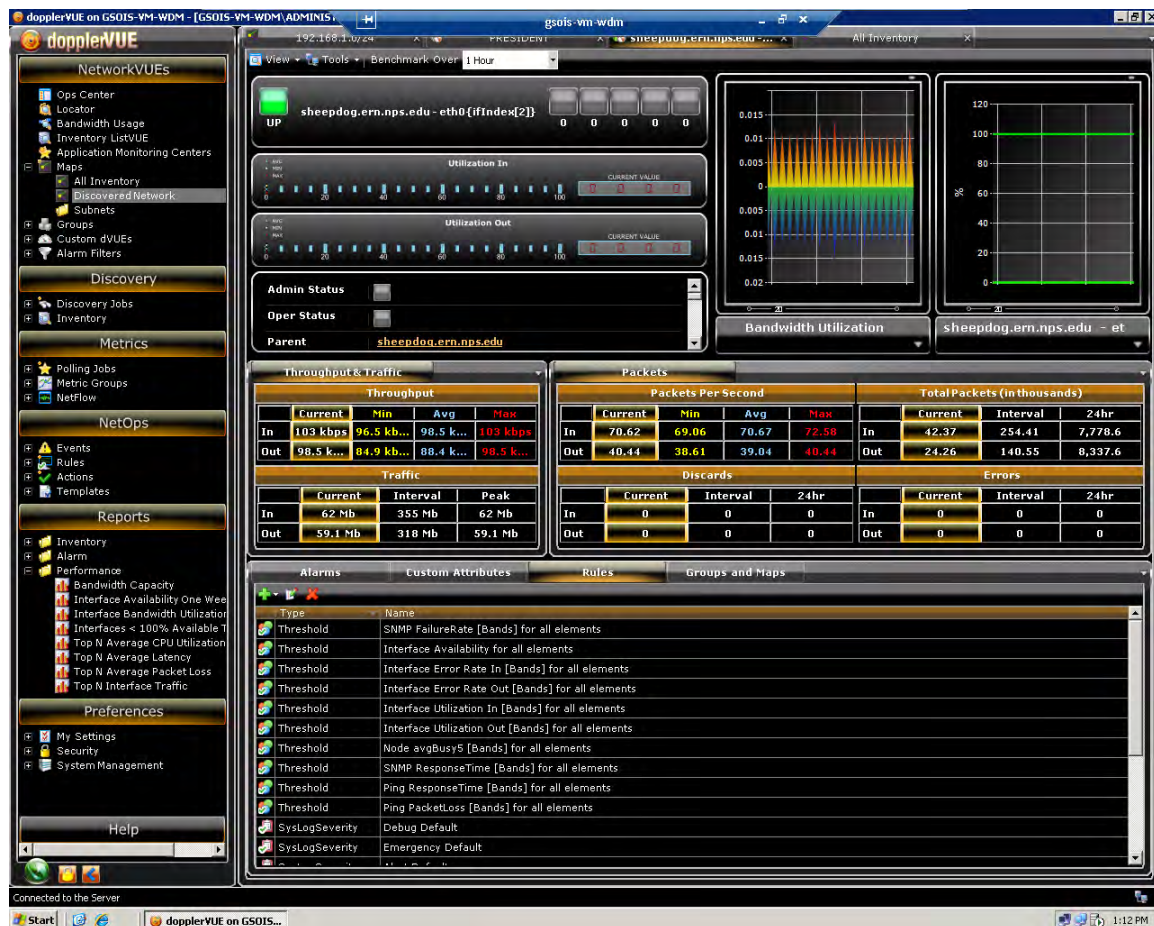


Figure 16. DopplerVUE Screen Shot

During the studies at Avon Park, Florida, the team the author was part of used DopplerVUE and SolarWinds to identify, monitor, and manage the network utilizing the 1213 MIB. There can be issues with loading the software onto the laptop; however, after a little time and assistance from the Kratos help desk, it should operate correctly. The

team fortunately had a version of SolarWinds already installed. Management of the network utilizing two different nodes with two different software platforms proved to be challenging.

DopplerVUE was difficult to configure due to lack of knowledge and low experience levels. Once familiarized, the range of IP addresses was entered into the discovery tool allowing it to discover all the devices connected to the network. DopplerVUE was leveraged to access remote devices, monitor bandwidth utilization and view other pertinent information available via Simple Network Management Protocol (SNMP).

When using the SolarWinds network management software, the team performed network discovery and monitored the network for degradation and outages. To perform a network discovery, the applications from discovery tools from both SolarWinds and DopplerVUE were used. The IP Network Browser function on SolarWinds was used to scan for all IP addresses being used within the subnet address of 192.168.87.0 and subnet mask of 255.255.255.0. In this case, the team found that only two of all IP addresses being used identified equipment capable of supporting SNMP information capture (MIB 1213). Figure 17 indicates the SNMP IP Addresses and System Name of the SNMP capable equipment by a plus sign (+) prior to the IP Address. Selecting the plus sign (+) expands the selection to observe greater detail of the item.

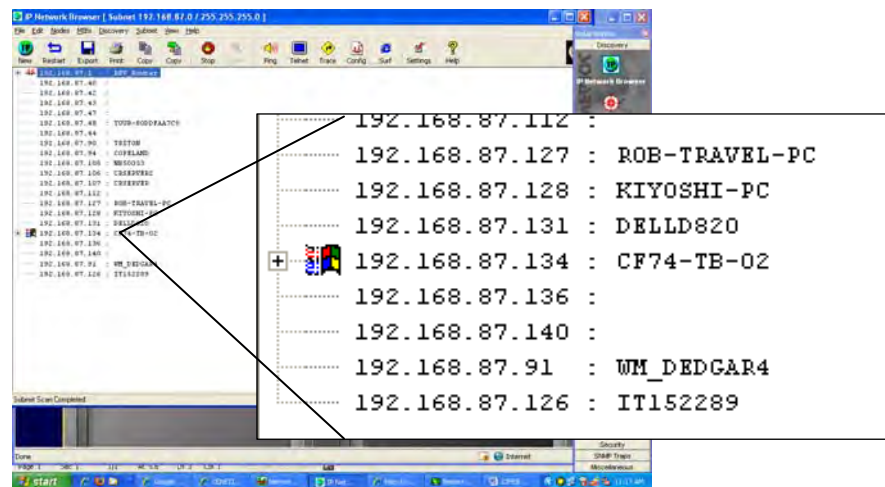


Figure 17. SolarWinds IP Network Browser

SolarWinds was used to perform various discoveries to include all subnets, nodes, routers, and MAC addresses on a network. We used the Network Sonar Discovery Wizard to provide a subnet list of our network as shown in Figure 18. This enables us to monitor individual machines that are attached to the network leading to better command and control.



Figure 18. Network Sonar Discovery Wizard

A specific subnet was selected to perform a discovery of all nodes on all networks by network address. This function provided additional information such as the Mask, the Class of the network, the Subnet Mask, the Broadcast Address, the Subnet Type, the IP Address and the “if description” (ifDescr). A snapshot of a query of all nodes on the network is shown in Figure 19.

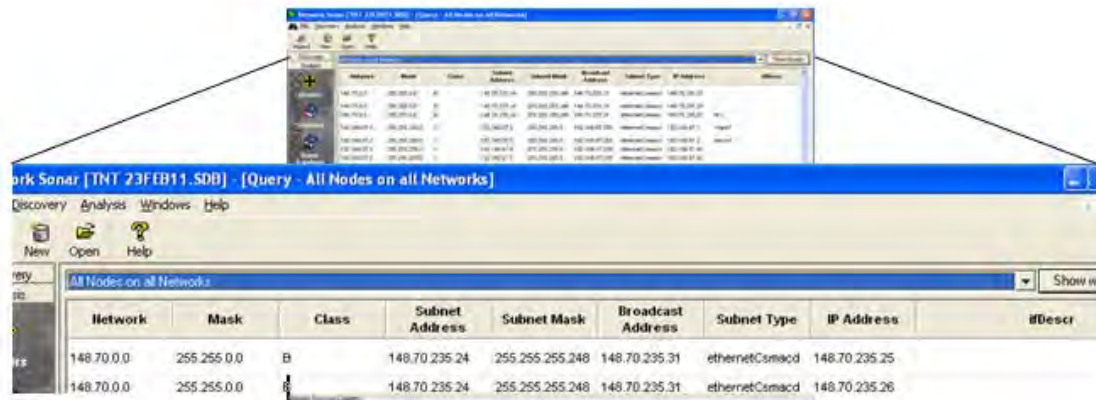


Figure 19. SolarWinds Subnet Query

The SNMP Sweep function of Network Sonar tool lets the network manager select a range of IP Addresses to be scanned. Routers were identified using the Router Query and used the MAC Addresses Discovery tool to identify additional equipment such as switches and Virtual Private Networks on the network. Both queries provided detailed information about the queried items to include key elements such as Agent IP Addresses, DNS, Response Times, System Descriptions, Physical Addresses and IP Addresses, as shown in the Router and MAC Address Query snapshots in Figure 20.

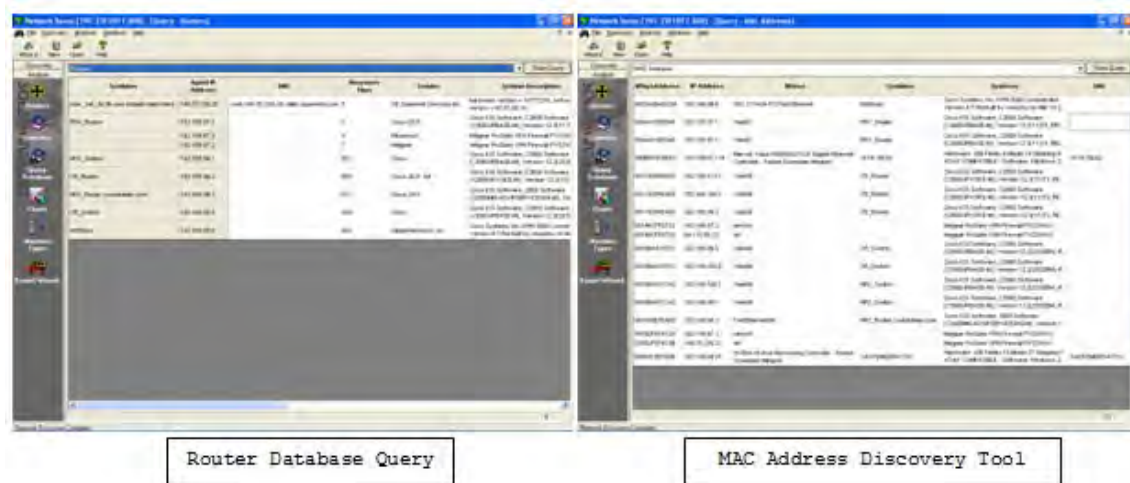


Figure 20. SolarWinds Network Sonar Tool

The SolarWinds chart function of the Network Sonar tool was used to determine the make-up of the network. This function provided several views to include the Machine Types, Nodes by Network, the Interface Types and the Subnet Types shown in Figure 21. Each chart provided greater insight as to the composition and support requirements of the network.

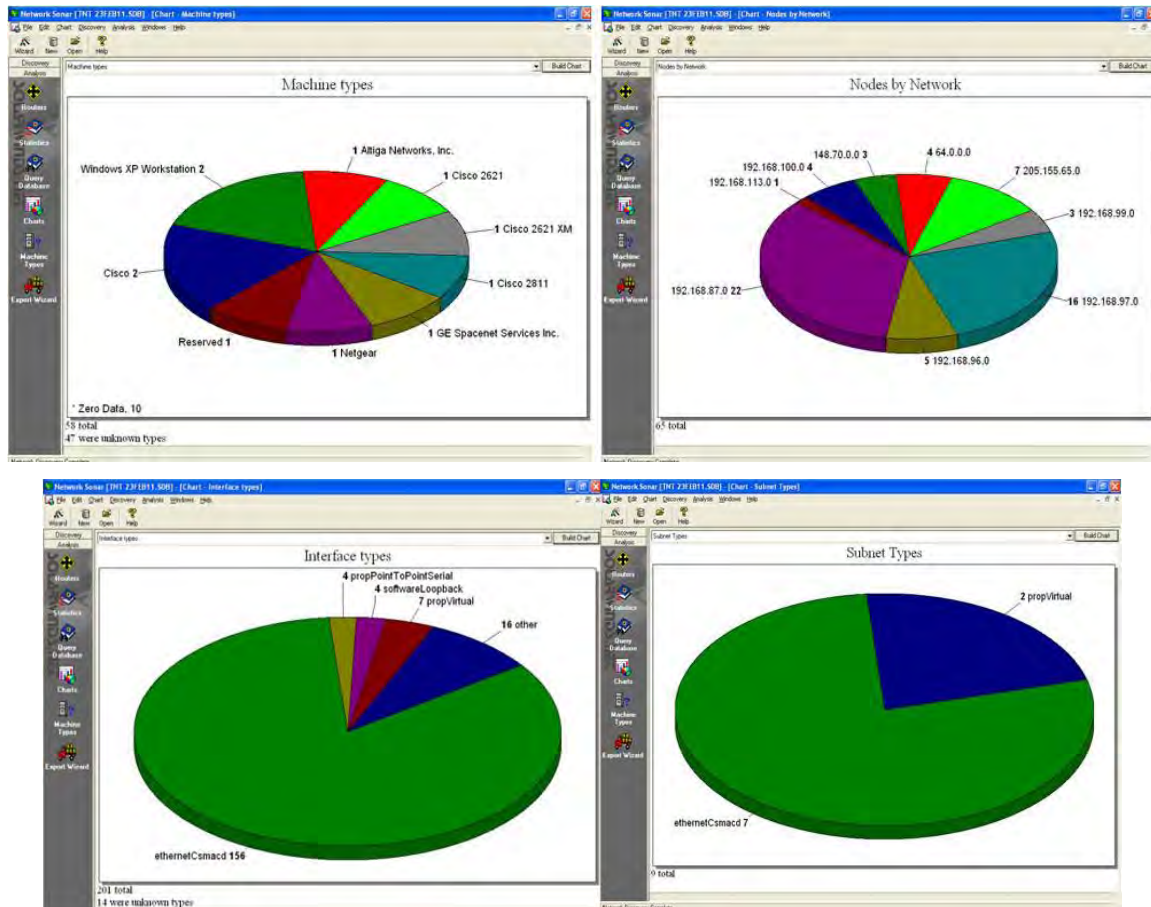


Figure 21. SolarWinds Chart Function of Network Sonar Tool

The Network Performance Monitor was used during the research to observe the up/down status of nodes, with special interest in monitoring the Domain Name Server (DNS) nodes, the Virtual Private Network (VPN) node and the Default Gateway. The data shown in Figure 22 was collected at a time when the network had just recovered from a “hit”, or degradation, where the network experienced an approximate 20% packet loss at the Default Gateway. The Default Gateway (64.110.55.65) has an “up” status

(shown as bars at top of graph) yet some nodes are still “down” (shown as line at bottom of graph) while the network is going through the recovery stage.



Figure 22. SolarWinds Network Performance Monitor

In addition to the monitoring of the network, the Avon Park Team monitored an NPS Resource Portal called “CENETIX” that contained applications such as the Observer Notepad, Stream Video Monitor, as shown by the data snapshots taken during the exercise as shown in Figure 23.



Figure 23. Video and Observer Notepad

In addition, the Team monitored the Video Conferencing tool, the SA Web Agent Control, and Google Earth SA Viewer. During the Battle Field Medical segment of the exercise, the Avon Park Team monitored the Avon Park network and VPN connection while simultaneously monitoring the Stream Video Monitor connection with NPS TOC, the BF Medical Exercise at Camp Roberts and Salinas Medical facility, and BF Medic Console, which provided detailed position information and video feeds to and from Camp Roberts and the Salinas Medical facility casualty room, as shown in Figure 24.



Figure 24. Battle Field Medical Experiment

2. *Ad hoc* Network

An *ad hoc* network is composed of several nodes that are set up wirelessly to form a temporary network (Maltz, 1999). This network is not established from an existing network nor is there any established centralized administration. Nodes are entities attached to the network outside of the NOC and have the same capabilities as the NOC. The nodes are a means to push the network to other locations and further enhance communications within a specified AOR. In an *ad hoc* network, the nodes are linked together to exchange information enabling the users to communicate with other networks, databases, and users. The nodes are important because they allow the specified area to become enhanced in various capabilities. As discussed in Chapter II, an example of an *ad hoc* networking infrastructure is displayed in the Hurricane Katrina case study where they established the NOC and created nodes around the central location. Pertinent information was passed between the locations along with access to outside entities via the Internet.

Improving the speed of the connection between the nodes can be done by Dynamic Source Routing (DSR) protocol, which uses specific routes to control the

pathway of the packets through the network. The intermediate nodes of the network can be influenced by two different kinds of soft-state, namely *path-state* and *flow-state*. The *path-state* “allows intermediate nodes to forward packets according to a predetermined source route” while the *flow-state* “allows a source to differentiate its traffic into flows, and to then request better-than-best-effort handling these flows” (Maltz, 1999). Both of these states together help to manage the *ad hoc* network along with increasing the speed of the data transfer between nodes.

The least expensive and current means studied for this thesis was through the interconnection of nodes via WiMAX bridges. This requires a direct line of site from location to location to link the terminals and transfer data. The WiMAX terminals create an Ethernet bridge across the area to form this connection. This connection is ideal for a virtual technological setting to maximize the server usage of the virtual operating systems while decreasing bandwidth to the satellite.

E. SATELLITE GATEWAYS

1. BGAN

The Broadband Global Area Network (BGAN) was created in 2006 and was designed to be transported by a single person and able to connect to a satellite within minutes. It is an ideal solution for a first response team because of its light weight, speed, and ease of use. The BGAN is ruggedized and some models such as the Hughes 9201 and Thrane/Thrane 700 also come with the ability to broadcast a Wi-Fi signal within a 100 meter circumference area. An additional feature the BGAN has is its ability to designate the speed of the connection when first synchronized to the satellite which can be seen as both an advantage and a disadvantage. The user does not necessarily get the best speed all the time but the user will know the exact speed of the BGAN connection.

The BGAN does have some drawbacks and limitations. First, it is required to run on Subscriber Identity Module (SIM) cards. The SIM cards are only good for a designated amount of download bandwidth and can be used up quickly creating a need to carry multiple SIM cards each time the BGAN is used. Second, the cost to use the device

is much greater than the VSAT because it is based on data usage versus flat monthly fees. Lastly, the BGAN relies heavily upon Line of Sight (LOS) to the satellite and when deployed in metropolitan areas with big buildings or in mountainous areas with large mountains or large trees it can be difficult to establish and maintain connections.

Because the BGAN is limited in bandwidth (256 ~ 400 kbps), it is not the most ideal gateway for reach-back capabilities using virtual technology. However, this research explores all avenues of approach toward maximizing virtual technology with all HFN systems and the conclusion of the BGAN test with virtual technology is found in Chapter VI. Currently, the BGANs per megabyte usage model, is not ideal for a virtual setting that requires reach-back capabilities and a steady stream data transfer to work. However, if the virtual system was located onsite, it would drastically limit the need for bandwidth to the Internet and would work well with a BGAN. The measurements for the BGAN will be discussed in the next chapter.

2. VSATs

Very Small Aperture Satellite Terminals (VSATs) differ in size and weight but can handle several types of different bands (X, C, Ka, and Ku) and can connect to an array of satellites. The VSATs are typically built with ease of use and portability in mind. Although it is neither as small nor *user-friendly* as the BGAN, it is simple in nature to connect to a satellite to establish the gateway for the link to the Internet. The BGAN requires the user to establish a connection to another terminal or agency that operates the respective satellite. The connection requirements are found via two forms called the Satellite Access Request (SAR) and Gateway Access Request (GAR) that identifies the IP codes and any other pertinent information needed for the gateway. The measurements for a few VSATs will be discussed in the next chapter.

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V. SATELLITE MEASUREMENTS/REQUIREMENTS

A. BGAN MEASUREMENTS



Figure 25. Hughes 9201 BGAN

The BGAN used during our testing was the Hughes 9201, which is a lightweight portable device that has Wi-Fi capabilities once connection is established. This particular device can be carried in a shoulder bag or briefcase. The BGAN has the capability of transmitting data at an uplink speed of 492 kbps and downlink speed of 492 kbps (INMARSAT, 2011). However, this speed can only be reached with the X-stream capability. On connections with the satellites, the user must specify the connection speed of 32, 64, 128, 256 kbps, or X-stream. Once connected and the link has been established, multiple users can use the device via the built in Wi-Fi access point.

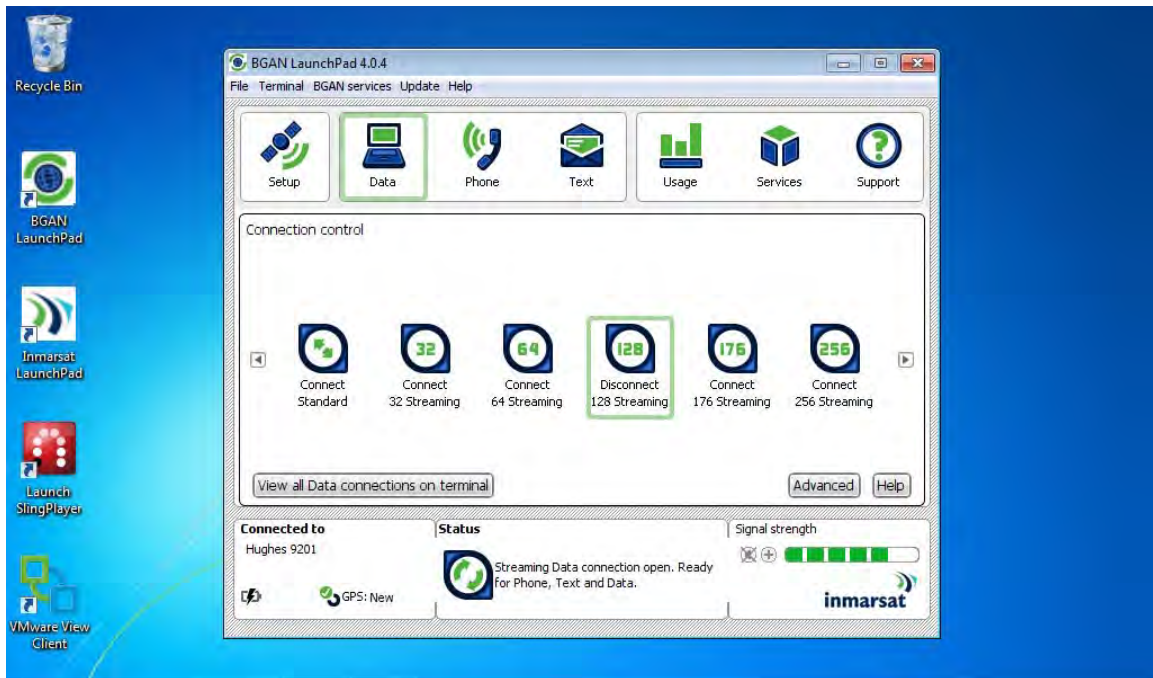


Figure 26. BGAN Launchpad Connection Speeds

To establish the connection, BGAN has free software called Launchpad that you can be downloaded via the BGAN website. The software is user friendly, can find the BGAN quickly, and has step-by-step instructions to connect to the satellite and begin streaming data. However, during our tests we found that Inmarsat created a new version of Launchpad software that has more specifications and was not as user friendly. Because of the difficulty of the new software, we reverted back to the original Launchpad program to establish the connection.

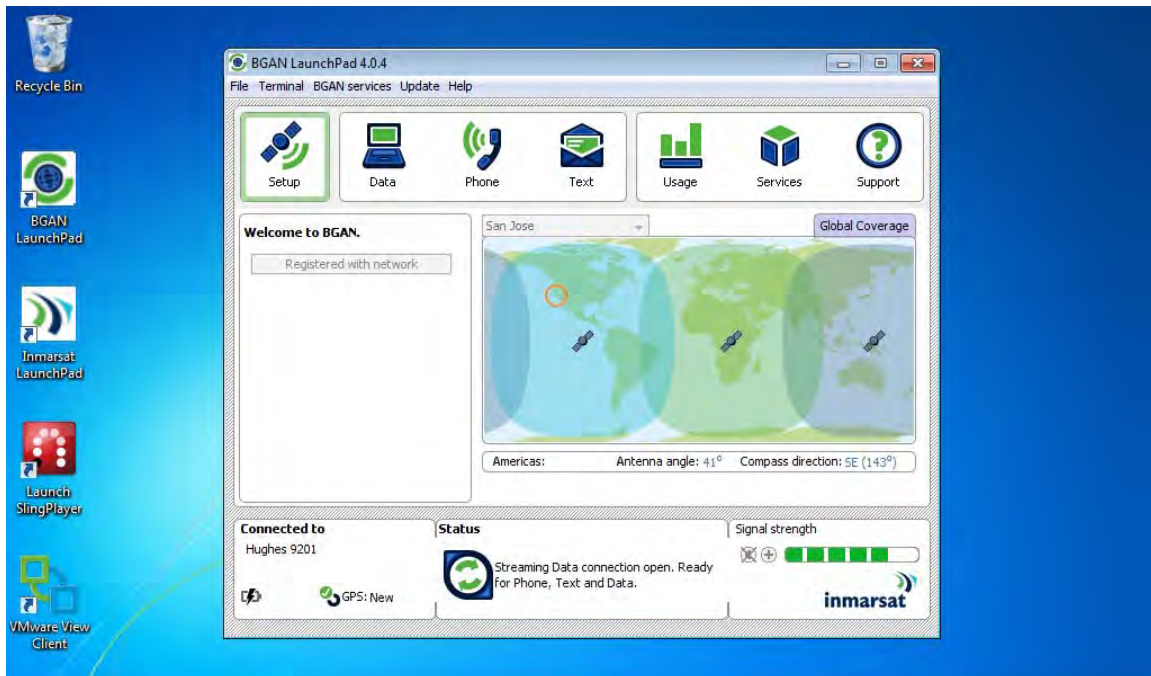


Figure 27. BGAN Launchpad

While testing the Hughes BGAN at Kings Canyon in the Sierra Nevadas, the BGAN registered a speed of 28kbps downlink and 18 kbps uplink using the established 256 kbps connection. The best signal strength to the satellites was 75% due to the high canyon walls and large redwood trees. The huge data loss was unexpected and could be due to the satellite connection. Also, a virtual connection was not able to be obtained on the BGAN terminal.

During a separate test on the roof of Glasgow Hall at NPS, the same BGANs registered uplink speed was on average 48 kbps and downlink was 32 kbps. The highest uplink speed obtained was 79 kbps and the fastest download link was 54 kbps. The signal strength to the satellite was 100% and the speed chosen was 256 kbps for each of the speed tests. The weather was clear with little to no physical interference present.

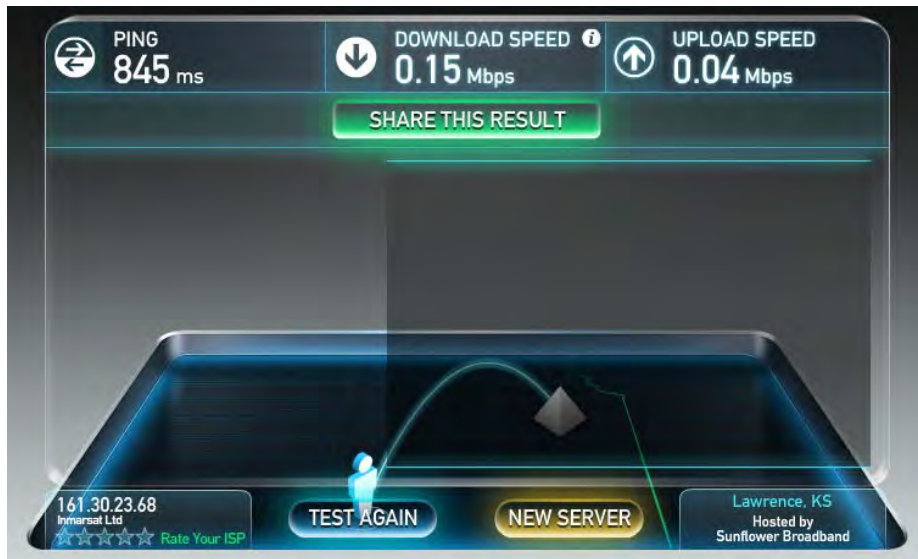


Figure 28. Hughes BGAN Speed Test using speedtest.net

During testing an error message would come up on the BGAN software when establishing a VPN connection. At first, the author thought this indicated that the service would go down and the BGAN would not support virtual technology. However, after further research and testing of the device, the BGAN would still function normally except that it would cancel the BGAN software and close the connection to have a secure point-to-point connection. Good security is ideal for reach-back capabilities because it will prevent hackers from attaining sensitive information. The BGAN has the ability to secure a channel to prevent potential hackers from gaining access to important or sensitive data. The information assurance provided by the BGAN is superb for times when the user needs reach-back capability to access data.

B. VSAT-TACHYON EARTH TERMINAL MEASUREMENTS



Figure 29. Tachyon Earth Terminal

The tachyon earth terminal is supplied by a commercial provider to the Internet and can be deployed relatively easily. Tachyon prides itself on the user-friendly services and top notch service support. The setup is accomplished by connecting the power supply along with a data cable to the earth terminal. The earth terminal has a GPS enabled satellite tracker and will automatically locate a satellite once powered up. Tachyon Corporation supplies an application called InWiz that the user follows step-by-step to set up the gateway terminal to the Internet.

For this thesis research, a .95 m tachyon earth terminal on the roof of Glasgow Hall located on the campus of NPS. The particular tachyon earth terminal used was the Tachyon Networks Vehicle Mounted Auto Deploy System. This vehicle mounted earth terminal is ideal for Hastily Formed Networks because of its portability, mobility, and transmission capability download speed of 1.544 Mbps and an upload speed of 512 kbps. The average downlink speed obtained from the Tachyon earth terminal during our research was 1.34 Mbps and the uplink speed was .2 Mbps.

The Tachyon earth terminal was found to be optimal for research purposes so it was used on two different occasions about a month apart but at the same location. The first time the tachyon earth terminal was used the entire set-up took 20 minutes to

complete. The second time the Tachyon earth terminal was used it automatically linked to the satellite and set up the Internet gateway instantly. After simply providing electrical power, it stored the pre-configuration from the first setup. The second setup architecture included a *thin client* to simulate a regional cloud setting. The *thin client* was able to establish a VPN connection to the NPS campus quickly. Using VMsphere, logging onto a virtual operating system running from the server at the virtualization cloud computing lab was instantaneous.

The connection had a lot of latency and after a diagnostic test a bottleneck was found in the connection between the terminal and the satellite. This was to be expected due to the amount of bandwidth provided, which only can be alleviated by a larger transmitter capable of handling greater speeds. For our purposes, a small VSAT proved to be ideal for a Virtual HFN setting. A larger VSAT would be unfeasible and too cumbersome to take into a disaster area explaining why a small VSAT was primarily used in this research.

After setting up link to the Virtualization/Cloud Computing lab we found some latency. This was to be expected because satellite terminal connections typically experience latency because of the distance it takes for the signal to travel. We performed a *trace-route* to figure out the source of the latency. A *trace-route* is a diagnostic check to see the pathway of the data to get from point of origin to the point of destination. It lists all the routers the data passes through until its final destination and each leg from router to router is called a hop. A *trace-route* is performed on the command prompt and can identify the pathway of the data packets and the associated hops which are the time it takes for the data packets to get from one device to the next.

```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Administrator>tracerte bouncer.nps.edu
'tracerte' is not recognized as an internal or external command,
operable program or batch file.

C:\Documents and Settings\Administrator>tracert bouncer.nps.edu

Tracing route to bouncer.nps.edu [205.155.65.232]
over a maximum of 30 hops:

  1    1 ms    1 ms    1 ms  65-37-181-66.ip.us.tachyon.net [66.181.37.65]
  2  1245 ms   615 ms   731 ms 10.100.128.2
  3   617 ms   628 ms   732 ms 63.241.4.21
  4   665 ms   701 ms   695 ms mdf001c12gsr0002-gig-9-1.san2.atens.net [63.241.
1.229]
  5   622 ms   646 ms   674 ms gar2.sd2ca.ip.att.net [12.122.255.201]
  6   698 ms   697 ms   701 ms cr2.sd2ca.ip.att.net [12.123.215.202]
  7   652 ms   689 ms   706 ms cr2.la2ca.ip.att.net [12.122.31.10]
  8   647 ms   617 ms   738 ms la2ca03jt.ip.att.net [12.122.84.217]
  9   678 ms   698 ms   692 ms 192.205.37.146
 10   644 ms   682 ms   699 ms ae-4-90.edge5.LosAngeles1.Level3.net [4.69.144.2
03]
 11   689 ms   698 ms   697 ms CENIC.edge5.LosAngeles1.Level3.net [4.59.48.178]
 12   679 ms   699 ms   703 ms dc-lax-core2--lax-isp2-10ge.cenic.net [137.164.4
7.139]
 13   683 ms   657 ms   698 ms dc-svl-core1--lax-core2-10ge-1.cenic.net [137.16
4.46.97]
 14   678 ms   700 ms   698 ms dc-sol-agg1--svl-core1-ge.cenic.net [137.164.47.
27]
 15   688 ms   698 ms   701 ms dc-nps--sol-agg1-10ge.cenic.net [137.164.50.150]
 16   684 ms   698 ms   698 ms bouncer.nps.edu [205.155.65.232]

Trace complete.

C:\Documents and Settings\Administrator>
```

Figure 30. Trace-route of Tachyon connection

This particular trace-route took a total of sixteen hops to get to the final destination, which was the Virtualization/Cloud Computing Lab at NPS. During the *trace-route*, the first hop was the Internet gateway, which was the Tachyon Incorporated network. The Internet Service Provider (ISP) is found at the end of line one, which is tachyon.net. Lines 2 through 4 are in the Tachyon network. Lines 5 through 8 are routers on the att.net, which is a telecom supplier in the USA. Lines 9 through 15 are part of the cenic.net, which is the Corporation for Education Network Initiatives in California. Line 16 is the VPN portal access to NPS and allows access to the NPS internal network. This is the final destination for the *trace-route*, yet if allowed to continue through a normal route, rather than a VPN, it would show that the data was then received by the NPS internal network, along with any internal routers and the servers located in the Virtualization/Cloud Computing Lab.

Each of the first three columns is the response from the routers and the time it took to *ping* three times measured in milliseconds. During the *trace-route*, the greatest amount of time spent during a hop was the initial hop, which was most likely through the satellite earth terminal. It is the initial gateway link that takes the longest time for the data to go through. Once connected to the ISP and the telecom supplier the data was much faster and the amount of time between hops decreased significantly. Fortunately, for testing purposes, the *trace-route* did not time out which means all the hops were working and all hosts were reachable.

C. CHEETAH MEASUREMENTS



Figure 31. Cheetah Earth Terminal

The Cheetah earth terminal is classified as a VSAT and is compact enough to fit into two suitcases, also called a flyaway kit. The Cheetah's components include: a fully auto-acquire .9M elliptical antenna system, embedded iDirect iConnex modem, 25W controller/processor and Ethernet switch, and ViewSAT software that provides a GUI interface to monitor and control the terminal.

The Cheetah earth terminal was tested at Avon Park, Florida in February 2011 while providing support for a Department of Defense (DoD) exercise. It was used as the backbone to the Tachyon earth terminal and used to support the Command Center users directly. This VSAT is primarily used by the DoD and was easy to set up. It came with a

GPS auto tracking device already installed and had connection to a satellite within a few minutes of starting. The Cheetah comes in several different sizes along with the capabilities to use different bands depending on the needs of the users. The Cheetah earth terminal used in this thesis research was specific to the Ku-band. The Cheetah comes in two different sizes, basically, one earth terminal that has Ku-band link capability, and a more robust earth terminal that can link to Ku-band, Ka band, and X-band. Figure 32 illustrates the setup used in the research with the Cheetah earth terminal.

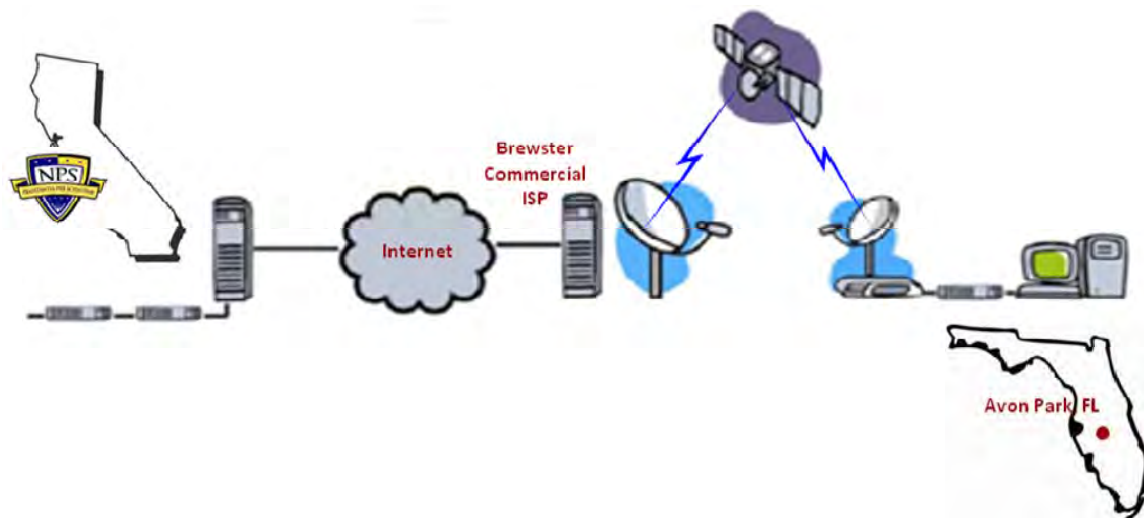


Figure 32. Diagram of Connection from Florida to NPS

During the exercise in Avon Park, the author worked with two other students in building and maintaining the network. Before and during the exercise, the team worked with CAPROCK Corporation, a satellite company that provides access to the Internet, and MCTSSA, a subsection of the USMC that is responsible for testing new technology. CAPROCK and MCTSSA were very willing to support our needs and flexible with our changing test schedule. L-3 Corporations who works directly with SOCOM was gracious enough to lend us their Ku-band Cheetah earth terminal.

Upon arriving to Avon Park, the team helped to set up the Cheetah earth terminal and had full connectivity to CAPROCK within 30 minutes. The Cheetah earth terminal

is completely automated after assembly and because of its GPS capability it was able to automatically find and auto-track the satellites. There were no complaints with the Cheetah as it worked flawlessly.

On our first day, the team coordinated with (SATCOM) support to establish VPN connection for the physical layer of the extended TNT Network at Avon Park, FL. The Cheetah earth terminal OPT file was used to identify the Default Gateway, the Primary and Alternate Domain Name Servers, the Subnet Mask, and the Group of IPs available, as indicated in the Internet Protocol (TCP/IP) Properties as shown in Figure 33. Unfortunately, the Default Gateway IP Address was incorrect and troubleshooting was required to properly configure the Default Gateway.

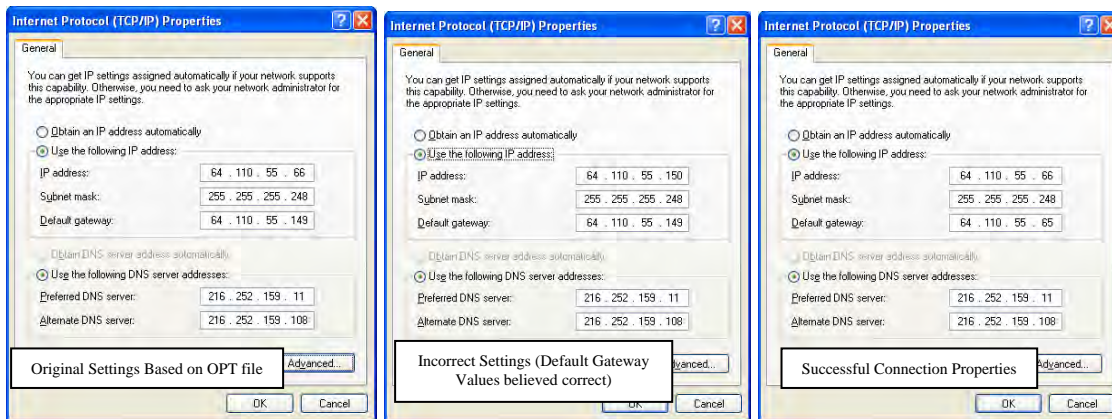


Figure 33. IP Configuration Troubleshooting

The internal network was set up with two services being provided and working together. The onsite setup had two different satellite earth terminals: Cheetah and Wintec. The Wintec was used to provide the primary internet access to the clients. The Cheetah was used to support the virtual link directly to the TNT and CENETIX lab. The computers linked to the VPN network from the NOC would be using the Cheetah satellite and all other clients external to the NOC would be using the Wintec. Figure 34 details the internal network setup. The Wintec earth terminal was not used in this thesis research.

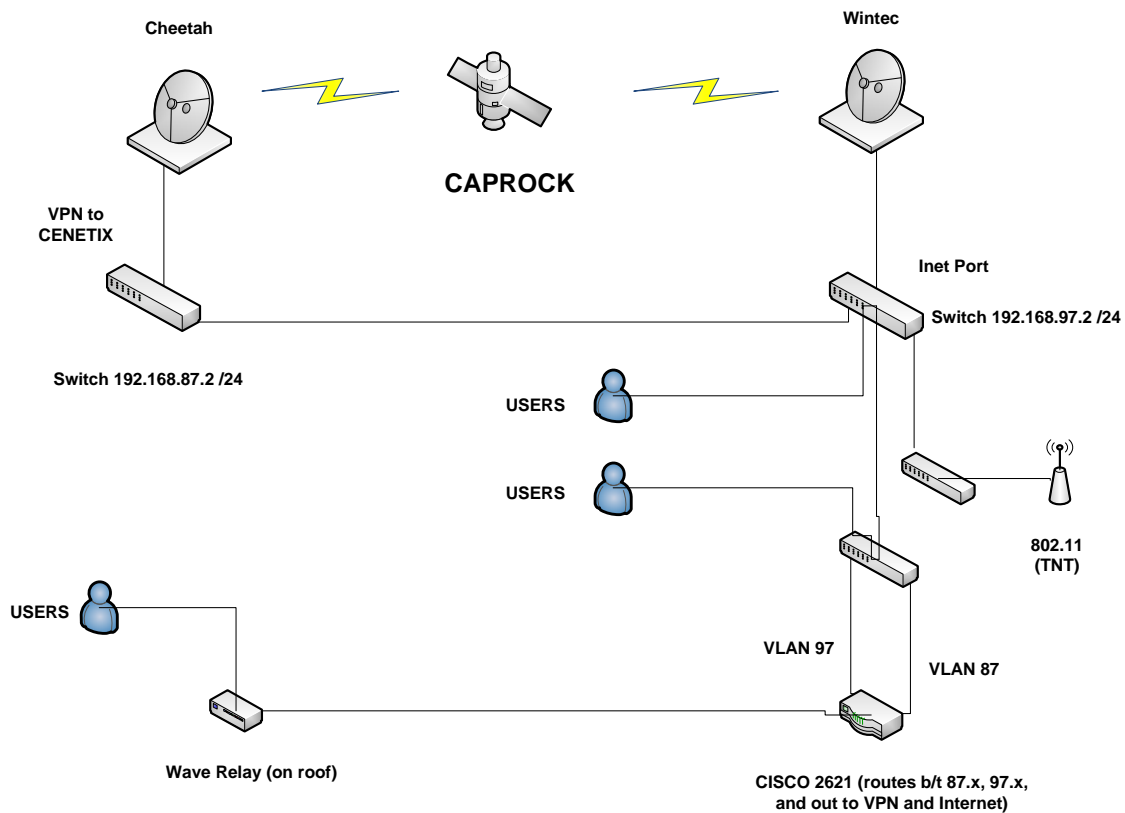


Figure 34. Typical Hastily Formed Network Architecture

A secured connection was formed from Avon Park to Naval Postgraduate School through the use of a point-to-point connection and VPN. The VPN protocol used to facilitate security was IPSEC and ESP. These protocols allow for a TCP/UDP connection to be established. Access to the Virtualization/Cloud Computing Lab was established once connected to the NPS internal network. The team at Avon Park was able to tap into the Virtualization/Cloud Computing lab and its resources, as shown in Figure 35.

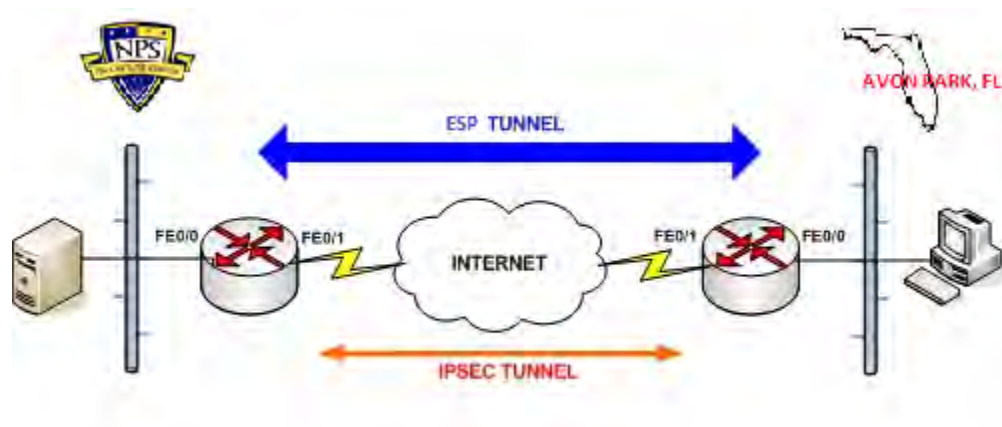


Figure 35. Connection Between Avon Park, FL and NPS

D. AN-TSC 168 MEASUREMENTS



Figure 36. AN-TSC 168

The AN-TSC 168 is a large VSAT earth terminal built by L3 Communications and primarily used by the United States Air Force. The Air Force is slowly decommissioning these VSATs and NPS obtained two surplus units for further research in communications. The terminal is bundled within 23 large cases that hold the earth

terminal along with all the necessary equipment to run a network. The earth terminal is meant to be set up by a team of workers because of the many parts and the heavy lifting needed to assemble the earth terminal.

The AN-TSC 168 modems are capable of transmitting data from 9.6 kbps to 20 Mbps. It has the ability to provide critical link stability using C-band, X-band, Ku-band, and Ka-band frequencies. The antenna control unit (ACU) is compatible with the LHGXA, QRSA, and the AN/USC-60A subsystems. This terminal has the ability to operate in a dual or independent hub configuration.

The NPS HFN team received an AN-TSC 168 unit for research purposes. No testing was done on the unit for this thesis. However, the unit will be operational in the near future and will be a primary means for gathering data for research conducted on the campus. It can also be used to enhance the capabilities for NPS Information Technology and Communications Services (ITACS) along with supporting the local community during natural disasters.

VI. ENHANCED VIRTUAL TECHNOLOGY

A. LOCAL CLOUD CAPABILITY

HFNs are used to create nodes in areas where there is currently no network connectivity. HFNs act as an extension of the enterprise network to bring communications service to areas where there is no connectivity. This research simulated an environment in which was brought a small server that is capable of housing fifty or more virtual operating systems in a local environment. The end state of this virtual system is to minimize bandwidth and bring more capabilities to the mission.

The virtualization/cloud computing lab located at NPS was utilized to simulate the local cloud. This lab hosts many servers and five blade servers were partitioned specifically in support of this research. Operating systems were installed on the system similar to what would be taken with a first response team. The local cloud can be accessed via Wi-Fi or it can be directly attached to it through an Ethernet cable. It is more likely that users of the local cloud would access it through Wi-Fi means due to the wide range or coverage provided by the wireless system. Using Wi-Max the signal can be sent greater distances and increases the footprint and the amount of users using the system. The local cloud works well if the correct applications are installed onto the operating system along with the appropriate databases. The majority of the users will be using these localized functions which will mitigate use of the Internet decreasing bandwidth usage.

To understand the virtualization technology and cloud computing concept, it is important to understand the architectural set-up and configuration of the hardware in creating a cloud. The server setup in the lab was configured using VMWare ESX 4.0. VMWare ESX 4.0 was launched in June 2009 and is part of the vSphere 4.0 suite of products. VMWare ESX 4.0 is ideal for creating the virtual environment because it is a 64 bit operating system rather than 32 bit, so it supports more hardware and virtual machines, and includes features such as fault tolerance, vShield, among many other upgrades.

Configuration was done by establishing connections as well as securing the connections for information assurance. The security of the connections was set up by establishing VLANs and authenticating access to the campus active directory. Once the servers were physically connected and the racks were powered, the link to the terminal was established by configuring the hardware. The configuration of the rack was difficult because of the different types of switches such as physical and virtual. Configuration of the storage was done to a RAID specification and the server was configured using Windows Server 2003.

Figure 37 represents the actual setup of the Virtualization/Cloud Computing Lab located at NPS in Root Hall. The lab consists of four separate racks each complimented with its own capabilities and supporting different functions and users dealing with virtualization or cloud computing topics. For this thesis, rack two was partitioned to support both the regional and local cloud capabilities. The other racks were used for other students' thesis studies along with supporting various classes.

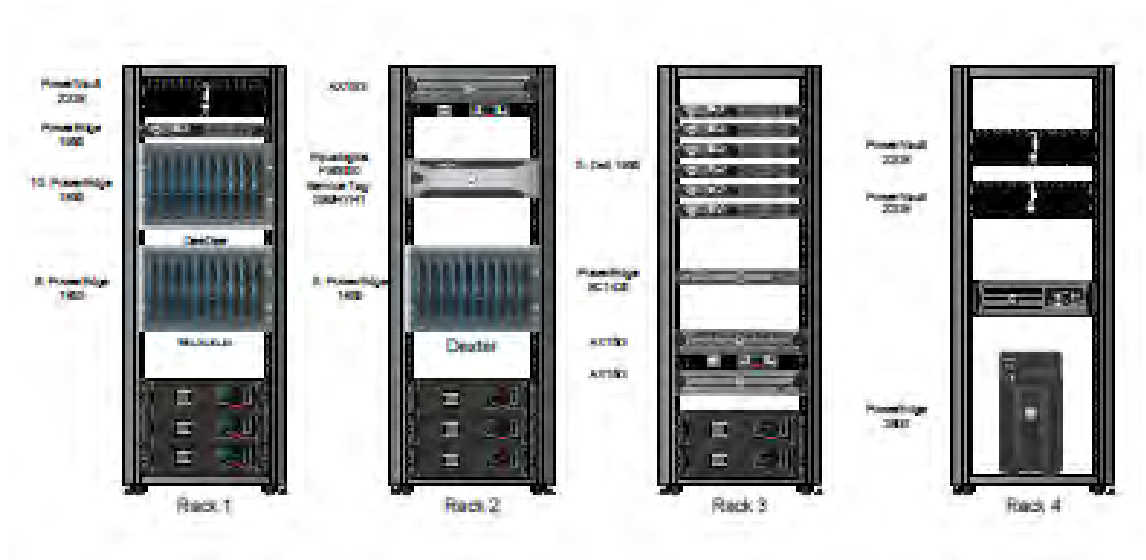


Figure 37. GSOIS Virtual Environment

Rack two, as shown in Figure 38, contains an APC 750, which is a UPS capable of supporting the power of the server for a specific amount of time, distributing the power evenly among the racks hardware, and alerting the administrator of power outages. The

AX150 Dual processors are used for computations, calculations, and processing of data. The PS5500E is a virtualized iSCSI Storage Area Network (SAN) and is capable of reading and writing data at the same time along with the ability to store 48 Terabytes (TBs) worth of data on each SAN. The modular enclosure provides a location for the blade servers to attach in the rack. Each blade has its own motherboard, memory, and processors.

The blades interact with the SANs and load the operating systems onto the Random Access Memory (RAM). To load the operating systems, the blades must be located on the SANs and the USB CD drive, which has a special adaptor kit.

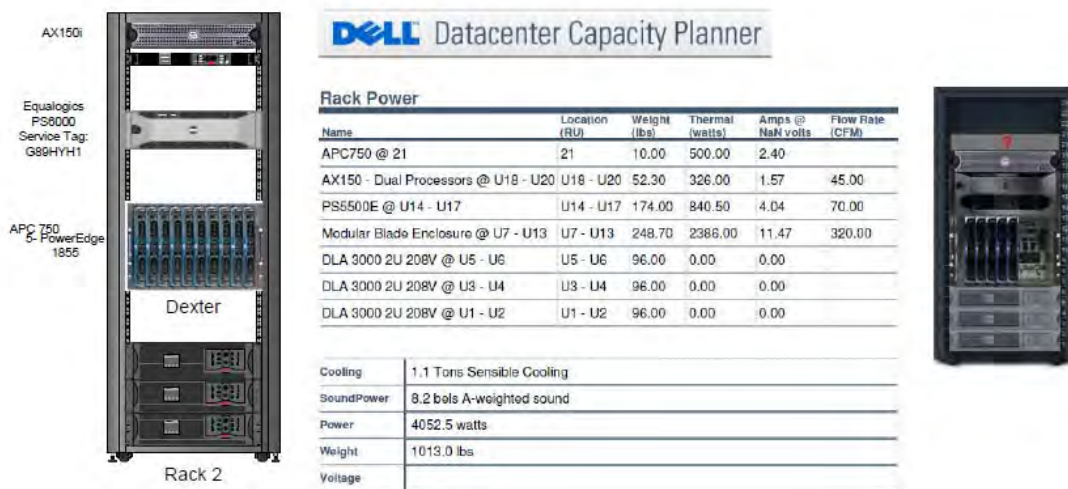


Figure 38. Rack 2 of GSOIS Virtual Environment

With a basic understanding of the virtualization technology and cloud computing hardware setup, the local cloud can be easy to manage due at the server end. Furthermore, the local cloud should have very fast data processing because of the limited reliance on the Internet. Creating this local cloud increases the ability of local responders to communicate with each other. This helps alleviate reliance on cell towers and Internet Service Providers who are often overloaded during disasters and nonfunctional.

The virtual devices that work best with the local cloud are the *thick* and *thin clients* because of the devices ability to allow the first responders to store data on their

own devices. The *zero client* could work also but relies heavily on bandwidth. If too many *zero clients* are used the bandwidth would be clogged and the system would be much slower.

Because of the limited access to the Internet, any satellite gateway would be sufficient. The Hughes BGAN had the least amount of bandwidth but the tradeoff is the weight of the device, which makes it the most portable. The Hughes BGAN would be ideal with the local cloud if you wanted to limit access to the Internet. A more robust local cloud system would include a VSAT that has greater bandwidth.

B. REGIONAL CLOUD CAPABILITY

The regional cloud is used to have reach-back capability to a database system or operating system in the rear. The regional cloud relies heavily on bandwidth and the optimal virtual client device would be the *thin client* or *zero client*. The *thin client* is optimal if a VPN connection is needed to establish a point-to-point connection that is secure. A *zero client* would work also but would be harder to access a secure network and would be optimally used on a cloud open to the public.

To set up the regional cloud the Virtualization/Cloud Computing Lab, servers were used to partition space to create this cloud. The architecture is key to creating this cloud because of scalability, total number of users, and capabilities. The components needed for this architecture include: the rack, blade servers, primary and secondary storage, and uninterruptible power supply (UPS). Configuration of the cloud can be done using a sliding console or multi connection terminal.

The MoJoJoJo rack in the Virtualization/Cloud Computing Lab, as shown in Figure 39, was used to host the server for the regional cloud. The hardware used for the setup of the regional cloud was done using dual processors that are 3.6 x 64 bit, dual network interface controller's (NICs) that connect the computer to the network and were designated as nic0 and nic1, and network attached storage (NAS) devices. The software

used was the Ubuntu operating system, drivers, vmkernel port, and an ESX 4.0 server. NIC0 used vmkernel as the interior gateway and the NIC1 was designated as the exterior gateway.

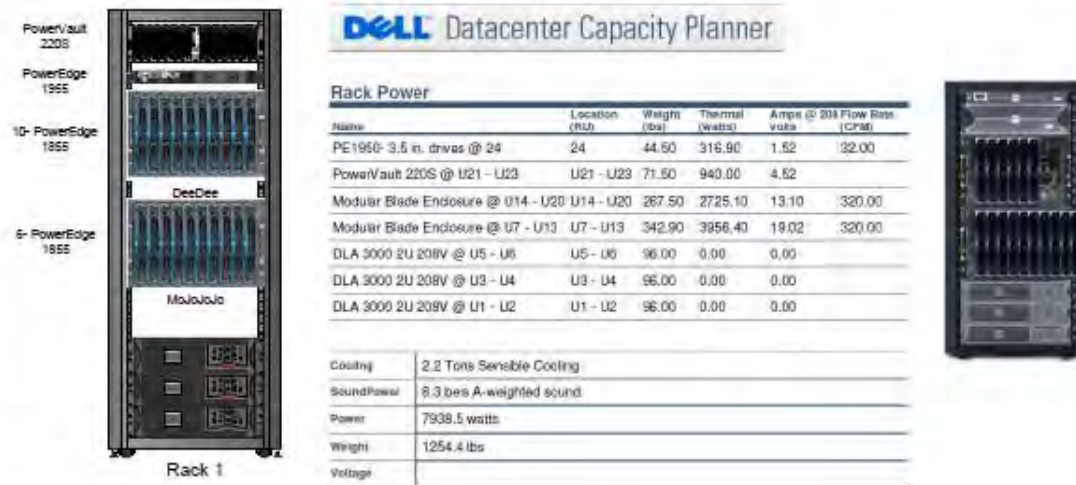


Figure 39. MoJoJoJo Rack

Within the local network the virtual operating system was accessible after a secure connection was established to the cloud using VMware View 4.6. The collective system worked exceptionally well and the operating system, located on the server in the lab, was fast and efficient. Connection to the operating system in the Virtualization/Cloud Computing Lab was good after leaving the local network and connecting over PCoIP via the NPS wireless network on campus. The connection was also good when leaving the campus network and using a VPN connection to establish a PCoIP connection to the campus network through the Internet via an off campus site. This regional cloud was tested from Avon Park, Florida using the Cheetah earth terminal, Camp Roberts using the BGAN, Sierra Nevadas using the BGAN, Glasgow roof using the Tachyon earth terminal, and while at NASA Ames with the BGAN as discussed in earlier chapters. Figure 40 is a snapshot of the GUI interface from the virtual machine set up on the regional cloud and accessed using VMware View 4.6. Through our research,

we verified a potential configuration for the regional cloud using the Virtualization/Cloud Computing Lab that could enhance the capabilities of team deployed to a natural disaster area.

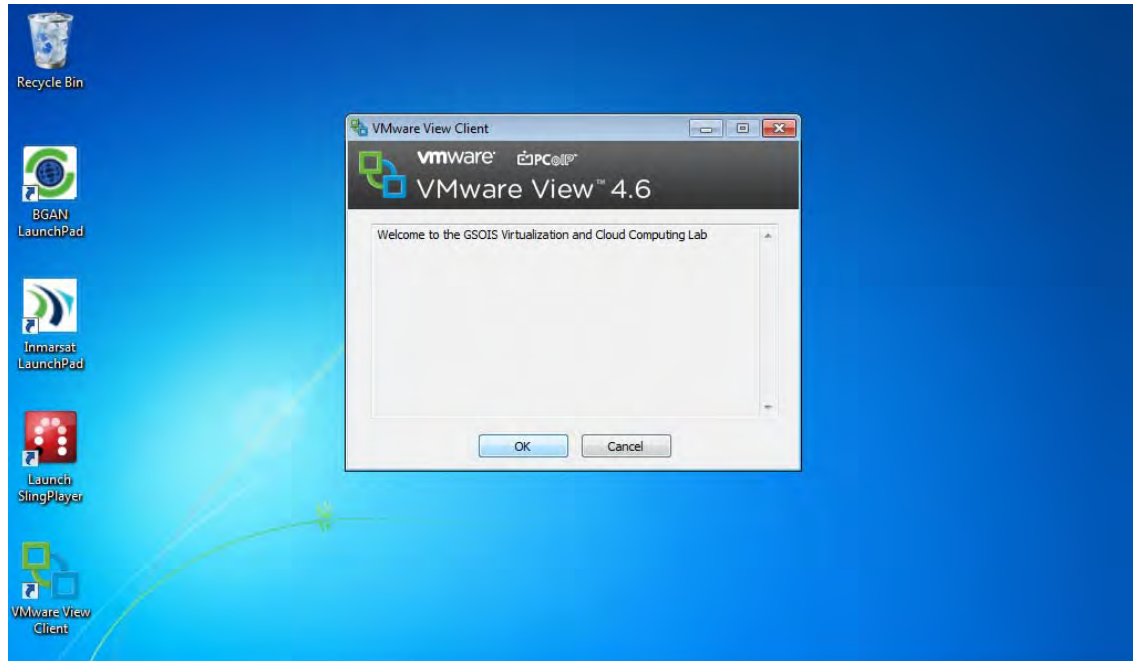


Figure 40. Accessing Cloud Computing Lab

VII. CONCLUSION

A. LESSONS LEARNED (CLOUD MANAGEMENT)

This thesis has focused on all aspects of creating both a local cloud and a regional cloud. The architectural aspects needed to create the clouds are user client interfaces, a gateway terminal with reach-back capabilities, and a server either on location or at a location that can be easily accessed. Certain software programs such as Dopplervue and SolarWinds can help out the administrator immensely with managing the network clouds.

Client interfaces using virtualization technology can enhance the command and control during HA/DR missions and fit extremely well with Hastily Formed Networks by upgrading the overall capabilities. It is important to note the reliance or nonreliance on bandwidth depending on the client interfaces. For example, a *thick client* can be a stand-alone device and requires minimum bandwidth to the Internet. Alternatively, *thin clients* and *zero clients* rely heavily on bandwidth to the Internet and require a gateway terminal that has the capacity to allow high volumes of traffic to the Internet. Also, server placement either onsite or at NPS will affect the overall architecture of the Virtualized Hastily Formed Network.

When creating a local cloud it is important to understand what is needed on the deployed system. If the correct data is stored on the system along with the correct software the first responders can easily manage the cloud and allow others to use it in an efficient manner. Because of its non-reliance on bandwidth the local cloud would work well with the BGAN because of its portability. This would minimize the amount of hardware needed to bring into a disaster area. However, if a larger gateway device such as the Tachyon earth terminal can be used it would only enhance the capabilities of the local cloud.

The local cloud clients are dependent on the user's needs and as such several types of clients can be brought to the disaster area. For example, if the majority of the users had *zero clients* the server and the bandwidth provided by wireless devices would need to be increased. However, if all *zero clients* were linked together by Ethernet cables it would be sufficient to hold many platforms. If all networking were done wirelessly including the connection between nodes then a *thick client* or *thin client* would be the best device.

The regional cloud relies heavily upon bandwidth and needs a terminal capable of supporting this virtualized system. The latency can be drastic and if the bandwidth is limited a regional cloud will not work accordingly. A VPN connection needs to be established with PCoIP for security purposes. Devices such as the BGAN would not seem to be an ideal terminal for the regional because of the limited bandwidth. VSATs are ideal because of the large bandwidth and capacity capabilities such as the Cheetah or Tachyon earth terminals. These earth terminals, although they may have latency, will still provide enough bandwidth and services needed for virtual technology to work.

The regional cloud has not been tested with *zero clients* while off campus by this author. This *zero client's* capabilities would be a great topic to study further in a HA/DR mission setting. The *thin client* was the primary choice for the regional cloud studies because of its portability and ability to establish a VPN connection with the host servers. The *zero client* would be the optimal choice because of its capabilities that would enhance the user services.

Programs such as DopplerVUE and SolarWinds make managing a system much easier. These programs are the same in functionality but have different Graphical User Interfaces (GUIs) to help with managing a network. The DopplerVUE was very easy to use and automatically discovered the network and also laid the network out so that it was easy to navigate. SolarWinds was created in a fashion that was sequential and not as oriented toward graphic design yet also very helpful in the research.

The virtualization technology has worked in all aspects with the Hastily Formed Network. The research set out to explore and determine how well the combination of all

the technologies would work. We conclude that the Virtual Hastily Formed Network would work extremely well in an HA/DR setting, and also in other tactical settings as discussed in the next section.

B. A POTENTIAL WAY FORWARD (TACTICAL EMPLOYMENT)

HFNs are generally deployed to a tactical environment to accomplish and meet real world demands. Virtualization technology could enhance the command and control of any communication system because of its ability to decrease the overall footprint and increasing capabilities. The virtual system is enhanced using typical HFN items such as WiMAX devices to project its capabilities to support its users.

Hand held devices by the war fighters enhanced by virtualization technology can be used to have instant access to pertinent data. The war fighter's access to the same system as the command center can easily communicate with higher officials to let them know the circumstances they currently face. Also, the command center would be better informed to support the war fighter by being able to push programs and data to the war fighter more easily and quickly. If we view each war fighter as its own node that is attached to the command center, the virtual concept is very similar to that of a Virtualized HFN. Virtualized Wi-Fi devices such as smart phones or tablets will have instant connections to the command center and have many of the same capabilities as the commander center.

The virtual HFN concept can also be deployed into combat areas with little to no communication networks already in place. The virtual HFN could support troops on the ground with very small equipment that requires little time to load and has instant access to data pertinent to the war fighter. Also, if the user needs a specific program they would have access to the manager who could download any program needed and placed onto the virtual operating system instantaneously for the user.

Aviation technology is another tactical field that may benefit from further enhanced virtualization technology. If the pilot had virtual technology in the jet's cockpit, the control towers might be able to manage the jet's systems from a distant location. Also, the control towers would be able to push any programs or software to the pilot as needed on a case-by-case basis. The pilot might be able to get real-time information analyzed and be able to make more informed decisions on further courses of action. The pilot and control tower would work more efficiently when carrying out missions.

C. FUTURE STUDY

The three areas that could benefit from further research are virtualization technology hardware, bandwidth optimization, and *zero client* devices. The first was mentioned earlier in creating the actual device that might have the hardware to create a local virtual cloud. This work is currently underway in the virtualization/cloud computing lab located in Root Hall at NPS. When completed, it will need to be deployed and tested under rugged conditions simulating a disaster area. Once deployed, the capabilities need to be compounded with continually improved hardware and software to optimize the virtual hastily formed network local cloud. This device could also be used in tactical situations where small teams are inserted into remote areas or near small villages to set up a small communication center.

The second area of study that could benefit from research is the optimization of bandwidth. For a regional cloud to work efficiently with a VSAT, it needs to maximize the bandwidth allotted. If the capacity is limited, then the regional cloud will have extreme latency and poor performance. Different VSAT platforms afford different bandwidths and if a fairly small VSAT could be deployed that has great bandwidth, it would enhance the regional cloud. The BGAN can also be tested in a dual bandwidth sharing mode that bonds together two BGANs, which might create enough bandwidth for the regional cloud to work efficiently.

Lastly, the *zero client* is a relatively new device with much apparent potential. At present, many customers are beginning to understand the service it could provide and the ability to increase command and control within a network. The Navy is beginning a project to use *zero clients* with their NexGen network and the further exploration of the cost benefits with relation to man hours may be an ideal study (Perera, 2011). It will be interesting to see the effects virtualization technology has on the Navy as a whole and how well the virtualized communications system may work. The control centers may also have better command and control of the users systems and be in a better position to aid the clients.

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